

Before Starting the CoC Application

The CoC Consolidated Application is made up of two parts: the CoC Application and the CoC Priority Listing, with all of the CoC's project applications either approved and ranked, or rejected. The Collaborative Applicant is responsible for submitting both the CoC Application and the CoC Priority Listing in order for the CoC Consolidated Application to be considered complete.

The Collaborative Applicant is responsible for:

1. Reviewing the FY 2017 CoC Program Competition NOFA in its entirety for specific application and program requirements.
 2. Ensuring all questions are answered completely.
 3. Reviewing the FY 2017 CoC Consolidated Application Detailed Instructions, which gives additional information for each question.
 4. Ensuring all imported responses in the application are fully reviewed and updated as needed.
 5. The Collaborative Applicant must review and utilize responses provided by project applicants in their Project Applications.
 6. Some questions require the Collaborative Applicant to attach documentation to receive credit for the question. This will be identified in the question.
- Note: For some questions, HUD has provided documents to assist Collaborative Applicants in filling out responses. These are noted in the application.
 - All questions marked with an asterisk (*) are mandatory and must be completed in order to submit the CoC Application.

For CoC Application Detailed Instructions [click here](#).

1A. Continuum of Care (CoC) Identification

Instructions:

For guidance on completing this application, please reference the FY 2017 CoC Application Detailed Instructions and the FY 2017 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

1A-1. CoC Name and Number: MA-515 - Fall River CoC

1A-2. Collaborative Applicant Name: Fall River CoC (MA-515)

1A-3. CoC Designation: CA

1A-4. HMIS Lead: Fall River CoC (MA-515)

1B. Continuum of Care (CoC) Engagement

Instructions:

For guidance on completing this application, please reference the FY 2017 CoC Application Detailed Instructions and the FY 2017 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

1B-1. From the list below, select those organization(s) and/or person(s) that participate in CoC meetings. Using the drop-down boxes, indicate if the organization(s) and/or person(s): (1) participate in CoC meetings; and (2) vote, including selection of CoC Board members. Responses should be for the period from 5/1/16 to 4/30/17.

Organization/Person Categories	Participates in CoC Meetings	Votes, including electing CoC Board Members
Local Government Staff/Officials	Yes	Yes
CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes
Law Enforcement	No	No
Local Jail(s)	No	No
Hospital(s)	Yes	Yes
EMT/Crisis Response Team(s)	No	No
Mental Health Service Organizations	Yes	Yes
Substance Abuse Service Organizations	Yes	Yes
Affordable Housing Developer(s)	Yes	Yes
Disability Service Organizations	Yes	Yes
Disability Advocates	Yes	Yes
Public Housing Authorities	Yes	Yes
CoC Funded Youth Homeless Organizations	Yes	Yes
Non-CoC Funded Youth Homeless Organizations	No	No
Youth Advocates	Yes	Yes
School Administrators/Homeless Liaisons	No	No
CoC Funded Victim Service Providers	Yes	Yes
Non-CoC Funded Victim Service Providers	Yes	Yes
Domestic Violence Advocates	Yes	Yes
Street Outreach Team(s)	Yes	Yes
Lesbian, Gay, Bisexual, Transgender (LGBT) Advocates	No	No
LGBT Service Organizations	No	No
Agencies that serve survivors of human trafficking	No	No
Other homeless subpopulation advocates	Yes	Yes
Homeless or Formerly Homeless Persons	Yes	Yes
Other:(limit 50 characters)		

Veterans Housing and Services	Yes	Yes
Senior/Elderly Services	Yes	Yes
Faith-Based Organizations	Yes	Yes

Applicant must select Yes, No or Not Applicable for all of the listed organization/person categories in 1B-1.

**1B-1a. Describe the specific strategy(s) the CoC uses to solicit and consider opinions from organizations and/or persons that have an interest in preventing or ending homelessness.
(limit 1000 characters)**

The CoC solicits and considers opinions through its HSPC. Anyone with a stake may join. The HSPC provides a forum in which opinions, knowledge & resources from diverse members impact CoC planning toward eradicating homelessness. One example: CoC member Steppingstone, which operates the ES and performs street outreach, connect directly with the target pop. The homeless complete surveys that help Steppingstone identify needs and further shape CoC direction. Also, during the annual Project Homeless Connect, surveys are collected from consumers and service providers complete outcome sheets to aid in identifying needs and individuals in need. The Individuals/Veterans/Youth combination Subcommittee, consisting of Veterans Agents, SSVF providers, VA, shelter and housing providers, employment agencies and community development agencies, identifies homeless individuals, veterans and youth using a Name Registry and works to house each one individually on a case-by-case basis.

**1B-2. Describe the CoC's open invitation process for soliciting new members, including any special outreach.
(limit 1000 characters)**

The CoC's open invitation process encourages any organization or person residing or doing business in Fall River with an interest in preventing and/or ending homelessness in the Community to join. The HSPC's website (fallriverhomeless.com) contains the HSPC's by-laws which includes details regarding the membership process. CoC members also share information regarding membership with community members and businesses ongoing. A special outreach effort to solicit new members occurs through efforts of the annual Membership Subcommittee. This committee conducts specific outreach to ensure that certain subpopulations including homeless/formerly homeless persons have representation on the HSPC, as well as sufficient representation from both the public and private sectors.

**1B-3. Describe how the CoC notified the public that it will accept and consider proposals from organizations that have not previously received CoC Program funding in the FY 2017 CoC Program Competition, even if the CoC is not applying for new projects in FY 2017. The response must include the date(s) the CoC made publicly knowing they were open to proposals.
(limit 1000 characters)**

As outlined in the Governance Charter, a Notice informing the public that the CoC would accept and consider proposals from organizations not previously receiving funding was e-mailed to the HSPC listserv (65 contacts) on 8/9/2017. To broaden the reach, the Notice was posted on the HSPC website (FallRiverHomeless.com) on 8/10/2017 and announced at various community meetings. Deadlines for Letters of Intent and the esnaps application and links to NOFA resources were provided. Recipients are encouraged to call CDA for additional information and assistance as needed. The application is open for discussion at community meetings and through informal one-on-one discussions. CDA, the CoC Lead Agency, responds to all public inquiries. When determining whether to include a new project on the Priority Listing, the project is reviewed and ranked by an impartial subcommittee. The project must align with HUD priorities as well as meet a priority need in the community.

1C. Continuum of Care (CoC) Coordination

Instructions:

For guidance on completing this application, please reference the FY 2017 CoC Application Detailed Instructions and the FY 2017 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

1C-1. Using the chart below, identify the Federal, State, Local, Private and Other organizations that serve homeless individuals, families, unaccompanied youth, persons who are fleeing domestic violence, or those at risk of homelessness that are included in the CoCs coordination; planning and operation of projects. Only select "Not Applicable" if the funding source(s) do not exist in the CoC's geographic area.

Entities or Organizations the CoC coordinates planning and operation of projects	Coordinates with Planning and Operation of Projects
Housing Opportunities for Persons with AIDS (HOPWA)	Yes
Temporary Assistance for Needy Families (TANF)	Yes
Runaway and Homeless Youth (RHY)	Not Applicable
Head Start Program	Yes
Housing and service programs funded through Department of Justice (DOJ) resources	Yes
Housing and service programs funded through Health and Human Services (HHS) resources	Yes
Housing and service programs funded through other Federal resources	Yes
Housing and service programs funded through state government resources	Yes
Housing and service programs funded through local government resources	Yes
Housing and service programs funded through private entities, including foundations	No
Other:(limit 50 characters)	

1C-2. Describe how the CoC actively consults with Emergency Solutions Grant (ESG) recipient's in the planning and allocation of ESG funds. Include in the response: (1) the interactions that occur between the CoC and the ESG Recipients in the planning and allocation of funds; (2) the CoCs participation in the local Consolidated Plan jurisdiction(s) process by providing Point-in-Time (PIT) and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions; and (3) how the CoC ensures local homelessness information is clearly communicated and addressed in Consolidated Plan updates. (limit 1000 characters)

FRCoC uses ESG to fund shelter services, operations, homeless prevention and rapid re-housing activities. A CoC committee developed ESG Written Standards, including how to allocate ESG funds for eligible activities;

performance standards for ESG-funded activities; and funding policies & procedures for operation and administration. ESG subrecipients enter data in HMIS on a timely basis, provide monthly reports to CDA, and report in the CAPER, AHAR, Sys PMs, HIC Chart, and PiT Counts annually, and provide updates for the annual ConPlan. RFPs are submitted annually to the City by agencies requesting ESG funds. 2 Public Hearings are held, and notice of the hearings is published in the local newspaper. In addition to receiving city entitlement ESG funds, 2 agencies also receive funding through Balance of State. CDA, the 2 state ESG subrecipients, and members of the CoC discuss the use of state funds and make recommendations to the State regarding how those funds should be allocated.

**1C-3. CoCs must demonstrate the local efforts to address the unique needs of persons, and their families, fleeing domestic violence that includes access to housing and services that prioritizes safety and confidentiality of program participants.
(limit 1000 characters)**

The NB Women's Center has an ESG emergency shelter at a confidential location in FR with 5 rooms to accommodate either 5 single women or 5 families or any combination thereof, and a 24-hour DV hotline. NBWC also issues VAWA housing vouchers. SSTAR's Women's Center provides DV victims therapy, legal advocacy, safety assessments, personalized safety plans, and information regarding court orders. SSTAR has a Batterer's Intervention Program providing educational groups for batterers and resources for partners and victims. DTA's DV Specialist assists TAFDC workers with DV cases by providing case consultation and safety assessments; helps families advocate with DTA and other agencies; links families to proper resources; and helps with safety planning. Anyone presenting to the CoC's Coordinated Entry with DV issues who is in danger or fear, is automatically referred to a DV provider and police may be called. DV advocates support client choice in services and housing placement.

**1C-3a. CoCs must describe the following: (1) how regular training is provided to CoC providers and operators of coordinated entry processes that addresses best practices in serving survivors of domestic violence; (2) how the CoC uses statistics and other available data about domestic violence, including aggregate data from comparable databases, as appropriate, to assess the scope of community needs related to domestic violence and homelessness; and (3) the CoC safety and planning protocols and how they are included in the coordinated assessment.
(limit 1,000 characters)**

DV providers were involved in the creation of the CoC's coordinated entry system, and specific confidential assistance to those fleeing domestic violence is integrated within the CoC's coordinated entry policies and procedures. The presence of a domestic violence threat/experience/imminent danger possibility is the first question addressed as part of the coordinated entry system intake. Coordinated entry is set up in a way that maintains privacy, anonymity, and safety planning for those in imminent danger. Beyond coordinated entry, housing providers within the CoC have been offered training conducted by the NB Women's Center (provider of domestic violence services/housing) that

provided expertise on safely assisting survivors as well as the breadth of resources available within the CoC to assist housing and service providers. The Police Department has a domestic violence specialist who works with identified and potential victims.

1C-4. Using the chart provided, for each of the Public Housing Agency's (PHA) in the CoC's geographic area: (1) identify the percentage of new admissions to the Public Housing or Housing Choice Voucher (HCV) Programs in the PHA's that were homeless at the time of admission; and (2) indicate whether the PHA has a homeless admission preference in its Public Housing and/or HCV program.

Attachment Required: If the CoC selected, "Yes-Public Housing", "Yes-HCV" or "Yes-Both", attach an excerpt from the PHA(s) written policies or a letter from the PHA(s) that addresses homeless preference.

Public Housing Agency Name	% New Admissions into Public Housing and Housing Choice Voucher Program during FY 2016 who were homeless at entry	PHA has General or Limited Homeless Preference
Fall River Housing Authority		

**1C-4a. For each PHA where there is not a homeless admission preference in their written policies, identify the steps the CoC has taken to encourage the PHA to adopt such a policy.
(limit 1000 characters)**

The FRHA's homeless admission preference policy applies to a limited population including those displaced by fire, natural disaster, or government action, and those fleeing domestic violence including sexual abuse. Very low income is another factor when selecting tenants. The team at The CALL (Coordinated Entry) has been working with the staff of the FRHA in order to build a stronger partnership. As a result, the FRHA has been instrumental in placing individuals from the emergency shelter into the high-rise apartment buildings that house elderly, disabled, and/or involuntarily displaced singles. The CALL staff has also been working with the FRHA to have them set aside units for homeless families. FRHA operates a Local Housing Authority Transitional Housing Program (LHATHP) consisting of 10 units (24 beds) for young homeless families to transition the families from shelter to more independent and stable living situations.

1C-5. Describe the actions the CoC has taken to: (1) address the needs of Lesbian, Gay, Bisexual, Transgender (LGBT) individuals and their families experiencing homelessness, (2) conduct regular CoC-wide training with providers on how to effectively implement the Equal Access to Housing

**in HUD Programs Regardless of Sexual Orientation or Gender Identity, including Gender Identify Equal Access to Housing, Fina Rule; and (3) implementation of an anti-discrimination policy.
 (limit 1000 characters)**

In compliance with the Equal Access to Housing Final Rule, the HUD-funded programs in the FRCoC do not discriminate against LGBT individuals and families based on their sexual orientation or gender identity and ensure that all homeless persons are granted a right to shelter in accordance with their gender identity and an equal opportunity to fair housing. Sexual orientation and gender identity are not assumed, and providers are prohibited from intrusive questioning of the client and from requesting documented proof of gender. All providers were invited to participate in the webinar held by HUD on 11/16/2016 and the webinar held by TAC on 1/11/2017 regarding the Final Rule. An anti-discrimination policy based on the Equal Access to Housing Final Rule is being incorporated into the FRCoC's written standards that are currently being revised.

1C-6. Criminalization: Select the specific strategies implemented by the CoC to prevent the criminalization of homelessness in the CoC's geographic area. Select all that apply.

Engaged/educated local policymakers:	<input checked="" type="checkbox"/>
Engaged/educated law enforcement:	<input checked="" type="checkbox"/>
Engaged/educated local business leaders	<input checked="" type="checkbox"/>
Implemented communitywide plans:	<input type="checkbox"/>
No strategies have been implemented	<input type="checkbox"/>
Other:(limit 50 characters)	
Employed system w/FRPD to locate missing homeless	<input checked="" type="checkbox"/>
	<input type="checkbox"/>
	<input type="checkbox"/>

1D. Continuum of Care (CoC) Discharge Planning

Instructions:

For guidance on completing this application, please reference the FY 2017 CoC Application Detailed Instructions and the FY 2017 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

1D-1. Discharge Planning-State and Local: Select from the list provided, the systems of care the CoC coordinates with and assists in state and local discharge planning efforts to ensure those who are discharged from that system of care are not released directly to the streets, emergency shelters, or other homeless assistance programs. Check all that apply.

Foster Care:	<input checked="" type="checkbox"/>
Health Care:	<input checked="" type="checkbox"/>
Mental Health Care:	<input checked="" type="checkbox"/>
Correctional Facilities:	<input checked="" type="checkbox"/>
None:	<input type="checkbox"/>

1D-1a. If the applicant did not check all the boxes in 1D-1, provide: (1) an explanation of the reason(s) the CoC does not have a discharge policy in place for the system of care; and (2) provide the actions the CoC is taking or plans to take to coordinate with or assist the State and local discharge planning efforts to ensure persons are not discharged to the street, emergency shelters, or other homeless assistance programs. (limit 1000 characters)

N/A

1D-2. Discharge Planning: Select the system(s) of care within the CoC's geographic area the CoC actively coordinates with to ensure persons who have resided in any of the institutions listed below longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs. Check all that apply.

Foster Care:	<input checked="" type="checkbox"/>
Health Care:	<input checked="" type="checkbox"/>

Mental Health Care:	<input checked="checked" type="checkbox"/>
Correctional Facilities:	<input checked="checked" type="checkbox"/>
None:	<input type="checkbox"/>

1E. Continuum of Care (CoC) Project Review, Ranking, and Selection

Instructions

For guidance on completing this application, please reference the FY 2017 CoC Application Detailed Instructions and the FY 2017 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

1E-1. Using the drop-down menu, select the appropriate response(s) that demonstrate the process the CoC used to rank and select project applications in the FY 2017 CoC Program Competition which included (1) the use of objective criteria; (2) at least one factor related to achieving positive housing outcomes; and (3) included a specific method for evaluating projects submitted by victim service providers.

Attachment Required: Public posting of documentation that supports the process the CoC used to rank and select project application.

Used Objective Criteria for Review, Rating, Ranking and Section	Yes
Included at least one factor related to achieving positive housing outcomes	Yes
Included a specific method for evaluating projects submitted by victim service providers	No

1E-2. Severity of Needs and Vulnerabilities

**CoCs must provide the extent the CoC considered the severity of needs and vulnerabilities experienced by program participants in their project ranking and selection process. Describe: (1) the specific vulnerabilities the CoC considered; and (2) how the CoC takes these vulnerabilities into account during the ranking and selection process. (See the CoC Application Detailed Instructions for examples of severity of needs and vulnerabilities.)
(limit 1000 characters)**

The specific vulnerabilities considered by the Review and Ranking Committee were chronic homelessness, income, dual-diagnosis (substance abuse and mental health), and youth. Applicants were scored on exits to PH, returns to homelessness, new/increased income, and high need populations (zero income at entry, multiple disabilities, prior living situation was not meant for human habitation). Other considerations included funds expended, FY2017 request, # of beds, # of CH beds, utilization rates, subpopulations such as veterans and families, and whether the project is Housing First. The projects were ranked based on score with the exception of the sole youth program in the CoC that was given a slightly higher priority over three other programs due to the specialty subpopulation it serves. The criteria were based on HUD priorities and community needs as determined by the CoC.

1E-3. Using the following checklist, select: (1) how the CoC made publicly available to potential project applicants an objective ranking and selection process that was used for all project (new and renewal) at least 2 days before the application submission deadline; and (2) all parts of the CoC Consolidated Application, the CoC Application attachments, Priority Listing that includes the reallocation forms and Project Listings that show all project applications submitted to the CoC were either accepted and ranked, or rejected and were made publicly available to project applicants, community members and key stakeholders.

Attachment Required: Documentation demonstrating the objective ranking and selections process and the final version of the completed CoC Consolidated Application, including the CoC Application with attachments, Priority Listing with reallocation forms and all project applications that were accepted and ranked, or rejected (new and renewal) was made publicly available. Attachments must clearly show the date the documents were publicly posted.

Public Posting	
CoC or other Website	<input checked="" type="checkbox"/>
Email	<input checked="" type="checkbox"/>
Mail	<input type="checkbox"/>
Advertising in Local Newspaper(s)	<input type="checkbox"/>
Advertising on Radio or Television	<input type="checkbox"/>
Social Media (Twitter, Facebook, etc.)	<input type="checkbox"/>

1E-4. Reallocation: Applicants must demonstrate the ability to reallocate lower performing projects to create new, higher performing projects. CoC's may choose from one of the following two options below to answer this question. You do not need to provide an answer for both.

Option 1: The CoC actively encourages new and existing providers to apply for new projects through reallocation.

Attachment Required - Option 1: Documentation that shows the CoC actively encouraged new and existing providers to apply for new projects through reallocation.

Option 2: The CoC has cumulatively reallocated at least 20 percent of the CoC's ARD between FY 2013 and FY 2017 CoC Program Competitions.

No Attachment Required - HUD will calculate the cumulative amount based on the CoCs reallocation forms submitted with each fiscal years Priority Listing.

Reallocation: Option 1

Attachment Required - provide documentation that shows the CoC actively encouraged new and existing providers to apply for new projects through reallocation.

1E-5. If the CoC rejected or reduced project application(s), enter the date the CoC and Collaborative Applicant notified project applicants their project application(s) were being rejected or reduced in writing outside of e-snaps. 09/13/2017

Attachment Required: Copies of the written notification to project applicant(s) that their project application(s) were rejected. Where a project application is being rejected or reduced, the CoC must indicate the reason(s) for the rejection or reduction.

1E-5a. Provide the date the CoC notified applicant(s) their application(s) were accepted and ranked on the Priority Listing, in writing, outside of e-snaps. 09/13/2017

Attachment Required: Copies of the written notification to project applicant(s) their project application(s) were accepted and ranked on the Priority listing.

Reallocation Supporting Documentation

Attachment Required - provide documentation that shows the CoC actively encouraged new and existing providers to apply for new projects through reallocation.

Document Type	Required?	Document Description	Date Attached
Reallocation Supporting Documentation	No	Reallocation Supp...	09/12/2017

Attachment Details

Document Description: Reallocation Supporting Documentation

2A. Homeless Management Information System (HMIS) Implementation

Intructions:

For guidance on completing this application, please reference the FY 2017 CoC Application Detailed Instructions and the FY 2017 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

2A-1. Does the CoC have in place a Governance Charter or other written documentation (e.g., MOU/MOA) that outlines the roles and responsibilities of the CoC and HMIS Lead? Yes

Attachment Required: If "Yes" is selected, a copy of the sections of the Governance Charter, or MOU/MOA addressing the roles and responsibilities of the CoC and HMIS Lead.

2A-1a. Provide the page number(s) where the roles and responsibilities of the CoC and HMIS Lead can be found in the attached document(s) referenced in 2A-1. In addition, indicate if the page number applies to the Governance Charter or MOU/MOA. pages 10-11

2A-2. Does the CoC have a HMIS Policies and Procedures Manual? Attachment Required: If the response was "Yes", attach a copy of the HMIS Policies and Procedures Manual. Yes

2A-3. What is the name of the HMIS software vendor? HousingWorks and Simtech Solutions

2A-4. Using the drop-down boxes, select the HMIS implementation Coverage area. Regional (multiple CoC)

2A-5. Per the 2017 HIC use the following chart to indicate the number of beds in the 2017 HIC and in HMIS for each project type within the CoC. If a particular project type does not exist in the CoC then enter "0" for all cells

in that project type.

Project Type	Total Beds in 2017 HIC	Total Beds in HIC Dedicated for DV	Total Beds in HMIS	HMIS Bed Coverage Rate
Emergency Shelter (ESG) beds	270	13	257	100.00%
Safe Haven (SH) beds	0	0	0	
Transitional Housing (TH) beds	24	0	0	0.00%
Rapid Re-Housing (RRH) beds	300	0	300	100.00%
Permanent Supportive Housing (PSH) beds	165	0	165	100.00%
Other Permanent Housing (OPH) beds	0	0	0	

**2A-5a. To receive partial credit, if the bed coverage rate is below 85 percent for any of the project types, the CoC must provide clear steps on how it intends to increase this percentage for each project type over the next 12 months.
 (limit 1000 characters)**

The CoC has eliminated all but one TH program in its HIC. This TH program is state-funded and has not been willing to share data. However, the CoC is currently in the process of selecting a new HMIS vendor since the current vendor is ceasing operations of his data business. Upon data conversion and migration from the existing vendor to the new vendor which we expect to occur by November 2017, the CoC will then immediately approach the TH program and emphasize the importance and benefits to the CoC of sharing data. The goal is to have this TH on board and utilizing the new software HMIS system by January 1, 2018. Once that occurs, this will increase the bed coverage percentage for TH.

While last year the CoC reported a 0% HMIS RRH bed coverage rate, through successful ongoing communication and encouragement with the RRH provider, this year RRH has achieved a 100% rate. This same strategy will enable the CoC to succeed in increasing the TH HMIS coverage rate.

2A-6. Annual Housing Assessment Report (AHAR) Submission: How many Annual Housing Assessment Report (AHAR) tables were accepted and used in the 2016 AHAR? 10

2A-7. Enter the date the CoC submitted the 2017 Housing Inventory Count (HIC) data into the Homelessness Data Exchange (HDX). (mm/dd/yyyy) 04/27/2017

2B. Continuum of Care (CoC) Point-in-Time Count

Instructions:

For guidance on completing this application, please reference the FY 2017 CoC Application Detailed Instructions and the FY 2017 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

2B-1. Indicate the date of the CoC's 2017 PIT count (mm/dd/yyyy). If the PIT count was conducted outside the last 10 days of January 2017, HUD will verify the CoC received a HUD-approved exception. 01/25/2017

2B-2. Enter the date the CoC submitted the PIT count data in HDX. (mm/dd/yyyy) 04/27/2017

2C. Continuum of Care (CoC) Point-in-Time (PIT) Count: Methodologies

Instructions:

For guidance on completing this application, please reference the FY 2017 CoC Application Detailed Instructions and the FY 2017 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

2C-1. Describe any change in the CoC's sheltered PIT count implementation, including methodology and data quality changes from 2016 to 2017. Specifically, how those changes impacted the CoCs sheltered PIT count results. (limit 1000 characters)

N/A

2C-2. Did your CoC change its provider coverage in the 2017 sheltered count? Yes

2C-2a. If "Yes" was selected in 2C-2, enter the change in provider coverage in the 2017 sheltered PIT count, including the number of beds added or removed due to the change.

Beds Added:	0
Beds Removed:	86
Total:	-86

2C-3. Did your CoC add or remove emergency shelter, transitional housing, or Safe-Haven inventory because of funding specific to a Presidentially declared disaster resulting in a change to the CoC's 2017 sheltered PIT count? No

2C-3a. If "Yes" was selected in 2C-3, enter the number of beds that were added or removed in 2017 because of a Presidentially declared disaster.

Beds Added:	0
Beds Removed:	0
Total:	0

2C-4. Did the CoC change its unsheltered PIT count implementation, including methodology and data quality changes from No

**2016 to 2017?
CoCs that did not conduct an unsheltered
count in 2016 or did not report unsheltered
PIT count data to HUD in 2016 should
compare their efforts in 2017 to their efforts in
2015.**

2C-4a. Describe any change in the CoC's unsheltered PIT count implementation, including methodology and data quality changes from 2016 to 2017. Specify how those changes impacted the CoC's unsheltered PIT count results. See Detailed Instructions for more information. (limit 1000 characters)

N/A

2C-5. Did the CoC implement specific measures to identify youth in their PIT count? Yes

2C-5a. If "Yes" was selected in 2C-5, describe the specific measures the CoC; (1) took to identify homeless youth in the PIT count; (2) during the planning process, how stakeholders that serve homeless youth were engaged; (3) how homeless youth were engaged/involved; and (4) how the CoC worked with stakeholders to select locations where homeless youth are most likely to be identified. (limit 1000 characters)

During the survey process, participants are asked for DOB. If they refuse, they're asked their age. If refused, they're asked what age range they fall under. During the planning process, local youth providers were contacted to solicit their participation in the PIT count. Staff of Francis House, Fall River's only PSH program for males 18-24, agreed to participate. The organization assisted with disseminating surveys throughout the City.

Homeless youth from Francis House were engaged by helping the CoC identify and develop a plan to target the settings where homeless youth are most likely located. These youths also discussed successful strategies for approaching homeless youth.

Homeless youth from Francis House assisted in identifying venues where homeless youth are likely to be located. Also, MA CoCs conduct a separate Homeless Youth Count every spring. Providers strategically map areas where homeless youth congregate, such as bus stops, fast food restaurants, parks, etc.

2C-6. Describe any actions the CoC implemented in its 2017 PIT count to better count individuals and families experiencing chronic homelessness, families with children, and Veterans experiencing homelessness. (limit 1000 characters)

Prior to the PIT count, the CoC confers with homeless providers to develop an effective plan to cover areas that chronic homeless, families with children, and veterans are likely to be located. To better count these individuals and families, the Fall River CoC uses a survey derived right from the PIT Counts forms on

the HUD Homeless Data Exchange. The survey includes questions regarding household make-up, age range, length of homelessness, and breakdowns of all other subpopulations including veteran status and whether one is experiencing mental health and/or substance abuse disorder, domestic violence, or HIV/AIDS. Through these methods, the CoC has been very successful in collecting all survey data from all participants with the exception of children.

3A. Continuum of Care (CoC) System Performance

Instructions

For guidance on completing this application, please reference the FY 2017 CoC Application Detailed Instructions and the FY 2017 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

3A-1. Performance Measure: Reduction in the Number of First-Time Homeless. Describe: (1) the numerical change the CoC experienced; (2) the process the CoC used to identify risk factors of becoming homeless for the first time; (3) the strategies in place to address individuals and families at risk of becoming homeless; and (4) the organization or position that is responsible for overseeing the CoC's strategy to reduce or end the number of individuals and families experiencing homelessness for the first time.
(limit 1000 characters)

Those becoming first-time homeless between 2015 and 2016 was reduced by 82 people.

Identified risk factors include sudden loss of income, untreated chronic illness, substance abuse, disabling condition, domestic violence.

The CALL (CE) staff devises creative strategies for diversion and prevention such as having them stay where they stayed the previous night or assisting them to go back to their hometown.

CCBC offers short-term community support to provide intensive case management to Medicaid clients considered at risk.

CSS and FRHA run a prevention program to provide crisis intervention as soon as possible to avoid eviction.

Peer-to-peer recovery service agencies offer support in group or independent loving settings: Fellowship Health Resources, NAMI, Eliot Community Human Services, Vinfen's Empowering Resilience RCC.

TPP helps disabled tenants facing eviction due to disability-related behavior.

Staff develops a plan to maintain tenancy and monitors the case as long as needed.

3A-2. Performance Measure: Length-of-Time Homeless.

CoC 's must demonstrate how they reduce the length-of-time for individuals and families remaining homeless. Describe (1) the numerical change the CoC experienced; (2) the actions the CoC has implemented to reduce the length-of-time individuals and families remain homeless; (3) how the CoC identifies and houses individuals and families with the longest length-of-time homeless; and (4) identify the organization or position that is responsible for overseeing the CoC's strategy to reduce the length-of-time individuals and families remain homeless.
(limit 1000 characters)

Average LOT homeless increased by 9 bed nights.

To reduce LOT homeless, FRCoC implemented The CALL (Coordinated Entry) in 2015. VI-SPDAT is used to identify those with longest histories of homelessness, and those homeless the longest receive higher priority for housing assistance. The service providers complete the VI-SPDAT, but The CALL is responsible to assess the results and determine who receives services first.

Ongoing efforts: collaborative work between the CALL and housing providers to ensure efficient placement; utilization of centralized waitlist and real-time bed availability; use of CoC-RRH and ESG-HPRR for eligible households; eligible families referred to SER-Jobs for career assistance; immediate assistance with mainstream benefit applications and follow-up. Once a PSH client is stable and chooses placement in other PH housing, the PSH unit becomes available for the next individual or family on the waitlist.

3A-3. Performance Measures: Successful Permanent Housing Placement and Retention

Describe: (1) the numerical change the CoC experienced; (2) the CoCs strategy to increase the rate of which individuals and families move to permanent housing destination or retain permanent housing; and (3) the organization or position responsible for overseeing the CoC's strategy for retention of, or placement in permanent housing. (limit 1000 characters)

Successful exits of persons in ES, SH, TH and PH-RRH increased 4% from 51% in 2015 to 54% in 2016.

Successful exits/retention in all PH projects except PH-RRH decreased 1%, from 99% to 98% successful exits/retentions but is still clearly a noble feat. FRCoC credits its success to providing: Housing First with low threshold housing barriers; accurate and efficient referrals and placements that suit the needs of the homeless with use of Coordinated Entry; access to mainstream benefits upon entry to any program; connections to agencies offering education, job skills, and employment opportunities; and applications for public housing and other subsidies upon entry to PSH to get participants onto typically lengthy waiting lists.

The CALL (CE) is responsible for proper placement of the homeless in the proper PSH programs. The agencies providing PSH, Steppingstone and CSS, are responsible to provide the above services for retention and/or placement of participants in permanent housing.

3A-4. Performance Measure: Returns to Homelessness.

Describe: (1) the numerical change the CoC experienced, (2) what strategies the CoC implemented to identify individuals and families who return to homelessness, (3) the strategies the CoC will use to reduce additional returns to homelessness, and (4) the organization or position responsible for overseeing the CoC's efforts to reduce the rate of individuals and families' returns to homelessness. (limit 1000 characters)

RTH from PH within 2 years went down 1%, from 46 RTH of 351 exited to PH in 2015, to 55 RTH of 443 exited to PH in 2016.

Coordinated Entry uses the VI-SPDAT to identify those with the greatest needs, those who need the most services to become stably housed. The CALL

(Coordinated Entry) is tasked with making precise assessments in order to make the most accurate and efficient referrals and placements that suit the needs of the homeless in order to prevent RTH. When placements are made, participants are referred to additional mainstream resources such as utility assistance to alleviate housing cost burdens and help to maintain the tenancy. FRCoc agencies have opted to convert all programs to DedicatedPLUS so that they may be able to serve those who had been chronically homeless and had been admitted and enrolled in PH within the last year but were unable to maintain the housing. The CALL is tasked with overseeing that the rate of returns to homelessness are reduced across the CoC.

3A-5. Performance Measures: Job and Income Growth

Describe: (1) the strategies that have been implemented to increase access to employment and mainstream benefits; (2) how the CoC program-funded projects have been assisted to implement the strategies; (3) how the CoC is working with mainstream employment organizations to help individuals and families increase their cash income; and (4) the organization or position that is responsible for overseeing the CoC's strategy to increase job and income growth from employment, non-employment including mainstream benefits.
(limit 1000 characters)

Of those who exited, 75% had increased income; all increases were under earned income. Clients seek employment by connecting with Ticket to Work (work incentive program for SSI recipients), FR Career Center, SER-Jobs for Progress (Secure Jobs), Bristol Workforce Investment Board, YouthBuild and Mass Rehab. CoC agencies have policies that employable clients must complete employment profiles and obtain job training; case managers assist clients with interview skills and job search. CoC agencies are notified when the City hosts 2-3 job fairs a year. Transportation is provided to job fairs around MA. Many clients are unemployable due to severe disability issues. All CoC program staff receive SOAR training (SSI/SSDI) and can access and complete applications for insurance, food stamps & EAEDC benefits at virtualgateway.com via mass.gov. Affordable education is available at the community college and Rob Roy Academy (hair/beauty).

3A-6. Did the CoC completely exclude a geographic area from the most recent PIT count (i.e. no one counted there, and for communities using samples in the area that was excluded from both the sample and extrapolation) where the CoC determined there were no unsheltered homeless people, including areas that are uninhabitable (deserts, forests). Yes

3A.6a. If the response to 3A-6 was "Yes", what was the criteria and decision-making process the CoC used to identify and exclude specific geographic areas from the CoCs unsheltered PIT count?
(limit 1000 characters)

Geographic areas excluded were the more affluent neighborhoods. The occupants of the more affluent neighborhoods know their neighbors and would be vigilant about unfamiliar persons loitering on or near their properties.

3A-7. Enter the date the CoC submitted the 06/05/2017
System Performance Measures data in HDX,
which included the data quality section for FY
2016.
(mm/dd/yyyy)

3B. Continuum of Care (CoC) Performance and Strategic Planning Objectives

Instructions

For guidance on completing this application, please reference the FY 2017 CoC Application Detailed Instructions and the FY 2017 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

3B-1. Compare the total number of PSH beds, CoC program and non CoC-program funded, that were identified as dedicated for yes by chronically homeless persons in the 2017 HIC, as compared to those identified in the 2016 HIC.

	2016	2017	Difference
Number of CoC Program and non-CoC Program funded PSH beds dedicated for use by chronically homelessness persons identified on the HIC.	64	99	35

3B-1.1. In the box below: (1) "total number of Dedicated PLUS Beds" provide the total number of beds in the Project Allocation(s) that are designated ad Dedicated PLUS beds; and (2) in the box below "total number of beds dedicated to the chronically homeless:, provide the total number of beds in the Project Application(s) that are designated for the chronically homeless. This does not include those that were identified in (1) above as Dedicated PLUS Beds.

Total number of beds dedicated as Dedicated Plus	170
Total number of beds dedicated to individuals and families experiencing chronic homelessness	0
Total	170

3B-1.2. Did the CoC adopt the Orders of Priority into their standards for all CoC Program funded PSH projects as described in Notice CPD-16-11: Prioritizing Persons Experiencing Chronic Homelessness and Other Vulnerable Homeless Persons in Permanent Supportive Housing. Yes

3B-2.1. Using the following chart, check each box to indicate the factor(s) the CoC currently uses to prioritize households with children based on need during the FY 2017 Fiscal Year.

History of or Vulnerability to Victimization	<input checked="" type="checkbox"/>
Number of previous homeless episodes	<input checked="" type="checkbox"/>

Unsheltered homelessness	<input checked="" type="checkbox"/>
Criminal History	<input checked="" type="checkbox"/>
Bad credit or rental history (including not having been a leaseholder)	<input checked="" type="checkbox"/>
Head of Household with Mental/Physical Disability	<input checked="" type="checkbox"/>

**3B-2.2. Describe: (1) the CoCs current strategy and timeframe for rapidly rehousing every household of families with children within 30 days of becoming homeless; and (2) the organization or position responsible for overseeing the CoC's strategy to rapidly rehouse families with children within 30 days of becoming homeless.
 (limit 1000 characters)**

When at-risk families contact The CALL (FRCoC Coordinated Entry), staff uses creative strategies for diversion/prevention. If homelessness is not prevented or the family can't be diverted, because MA is a "right to shelter" state, if they're EA-eligible, DHCD must place them in shelter. If not eligible, the family is referred back to The CALL. A vulnerability index is conducted to prioritize hardest-to-serve, and the family is put on a centralized waitlist based on the VI score. FRCoC has local & state ESG-HP/RRH funds. Gateway to Home is a CoC PSH-RRH program for homeless families. HomeBASE, a prevention/rapid rehousing program, offers assistance to prevent homelessness/move families into affordable units and provide a subsidy. The FRCoC plans to partner with the FRHA to access subsidized units. Catholic Social Services is subrecipient for all ESG-HP/RRH funds and operates The CALL and, therefore, is the responsible party for moving families into housing as quickly as resources allow.

3B-2.3. Compare the number of RRH units available to serve families from the 2016 and 2017 HIC.

	2016	2017	Difference
Number of CoC Program and non-CoC Program funded PSH units dedicated for use by chronically homelessness persons identified on the HIC.	340	300	-40

**3B-2.4. Describe the actions the CoC is taking to ensure emergency shelters, transitional housing, and permanent supportive housing (PSH and RRH) providers within the CoC adhere to anti-discrimination policies by not denying admission to, or separating any family members from other members of their family or caregivers based on age, sex, gender, LGBT status, marital status or disability when entering a shelter or Housing.
 (limit 1000 characters)**

Program policies and procedures prohibit involuntary family separation for any reason based on age, sex, gender, LGBT status, marital status or disability with the exception that there are no couples shelter beds in the FRCoC. The male and female shelters are located in the same building, and the men and women share common areas.

3B-2.5. From the list below, select each of the following the CoC has strategies to address the unique needs of unaccompanied homeless youth.

Human trafficking and other forms of exploitation?	Yes
LGBT youth homelessness?	Yes
Exits from foster care into homelessness?	Yes
Family reunification and community engagement?	Yes
Positive Youth Development, Trauma Informed Care, and the use of Risk and Protective Factors in assessing youth housing and service needs?	Yes

3B-2.6. From the list below, select each of the following the CoC has a strategy for prioritization of unaccompanied youth based on need.

History or Vulnerability to Victimization (e.g., domestic violence, sexual assault, childhood abuse)	<input checked="" type="checkbox"/>
Number of Previous Homeless Episodes	<input checked="" type="checkbox"/>
Unsheltered Homelessness	<input checked="" type="checkbox"/>
Criminal History	<input checked="" type="checkbox"/>
Bad Credit or Rental History	<input checked="" type="checkbox"/>

3B-2.7. Describe: (1) the strategies used by the CoC, including securing additional funding to increase the availability of housing and services for youth experiencing homelessness, especially those experiencing unsheltered homelessness; (2) provide evidence the strategies that have been implemented are effective at ending youth homelessness; (3) the measure(s) the CoC is using to calculate the effectiveness of the strategies; and (4) why the CoC believes the measure(s) used is an appropriate way to determine the effectiveness of the CoC's efforts. (limit 1500 characters)

Francis House, PH for 8 young men 18-24 years old, received funding in the 2011 CoC application. The provider is requesting 4 additional beds in this round.

CSS acquired funding for a youth specific shelter in a nearby CoC, which provides several FR youth with services and housing.

The Youth Committee created a by-name registry and meets monthly to discuss housing solutions.

PIT Count numbers dropped from 14 sheltered individuals and 7 sheltered parenting youth (20 FM) in 2016 to 1 unsheltered individual and 3 sheltered parenting youth (8 FM) in 2017. Fewer unsheltered youth have been contacting The CALL (CE) for shelter.

The Sys PMs "remain in or move to PH" and "returns to homelessness" have had good results, but the income measures have not had positive outcomes and seem inappropriate for this special subpopulation with their lack of skills and employment opportunities at that age.

MA conducts a Youth Count every spring, providing incentives to youth to complete a survey about housing.

3B-2.8. Describe: (1) How the CoC collaborates with youth education providers, including McKinney-Vento local educational authorities and school districts; (2) the formal partnerships the CoC has with these entities; and (3) the policies and procedures, if any, that have been adopted to inform individuals and families who become homeless of their eligibility for educational services. (limit 1000 characters)

Subtitle B of the McKinney-Vento Homeless Assistance Act ensures educational rights and protections for homeless students. In Massachusetts, all school districts must comply with the McKinney-Vento Act which requires the following: maintain students in school of origin; provide transportation to ensure access to school of origin; enroll homeless students immediately, even if required documentation is missing; require school districts to review and revise all local policies that may act as a barrier to retention and enrollment of homeless students; require a local homeless education liaison in all districts. Liaisons ensure homeless students "enroll in, and have a full and fair opportunity to succeed in, the schools in their district." Homeless students are enrolled in school immediately to provide educational stability and avoid separation from school for any time while documents are located. Providers contact Liaisons if they have children whose educational needs are not being met.

3B-2.9. Does the CoC have any written formal agreements, MOU/MOAs or partnerships with one or more providers of early childhood services and supports? Select "Yes" or "No".

	MOU/MOA	Other Formal Agreement
Early Childhood Providers	No	No
Head Start	Yes	No
Early Head Start	Yes	No
Child Care and Development Fund	No	No
Federal Home Visiting Program	No	No
Healthy Start	No	No
Public Pre-K	No	No
Birth to 3	No	No
Tribal Home Visiting Program	No	No
Other: (limit 50 characters)		
McKinney-Vento Board	No	Yes

3B-3.1. Provide the actions the CoC has taken to identify, assess, and refer homeless Veterans who are eligible for Veterans Affairs services and housing to appropriate resources such as HUD-VASH and Supportive Services for Veterans Families (SSVF) program and Grant and Per Diem (GPD).

(limit 1000 characters)

The Veterans Subcommittee, consisting of many veterans service providers across the South Coast Regional Network to End Homelessness (SoCo), meets monthly to discuss the current status and outcomes of all identified homeless veterans in the county. Representatives of housing services such as SSVF from the Veterans Transition House and Veterans, Inc., Providence VASH, VSOs from cities and towns in the county, Community Counseling of Bristol County, Steppingstone, Seven Hills, and other provider agencies identify homeless veterans and the steps being taken to assist them. Triage is done within the group with anyone experiencing problems helping to get them housed. A by-name list is maintained by the SoCo Coordinator. All attendees sign HIPPA privacy statements. The Fall River CoC has achieved functional zero, but continues to identify homeless veterans from time-to-time.

3B-3.2. Does the CoC use an active list or by name list to identify all Veterans experiencing homelessness in the CoC? Yes

3B-3.3. Is the CoC actively working with the VA and VA-funded programs to achieve the benchmarks and criteria for ending Veteran homelessness? Yes

3B-3.4. Does the CoC have sufficient resources to ensure each Veteran is assisted to quickly move into permanent housing using a Housing First approach? Yes

4A. Continuum of Care (CoC) Accessing Mainstream Benefits and Additional Policies

Instructions:

For guidance on completing this application, please reference the FY 2017 CoC Application Detailed Instructions and the FY 2017 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

4A-1. Select from the drop-down (1) each type of healthcare organization the CoC assists program participants with enrolling in health insurance, and (2) if the CoC provides assistance with the effective utilization of Medicaid and other benefits.

Type of Health Care	Yes/No	Assist with Utilization of Benefits?
Public Health Care Benefits (State or Federal benefits, e.g. Medicaid, Indian Health Services)	Yes	Yes
Private Insurers:	Yes	Yes
Non-Profit, Philanthropic:	No	No
Other: (limit 50 characters)		

4A-1a. Mainstream Benefits

CoC program funded projects must be able to demonstrate they supplement CoC Program funds from other public and private resources, including: (1) how the CoC works with mainstream programs that assist homeless program participants in applying for and receiving mainstream benefits; (2) how the CoC systematically keeps program staff up-to-date regarding mainstream resources available for homeless program participants (e.g. Food Stamps, SSI, TANF, substance abuse programs); and (3) identify the organization or position that is responsible for overseeing the CoCs strategy for mainstream benefits. (limit 1000 characters)

The CoC systematically provides information to providers about mainstream benefits, including up-to-date resources on eligibility and program changes that can affect homeless clients. Providers assist project participants to obtain mainstream benefits with a goal of within 30 days. Mainstream benefits include TANF, SNAP, SSI/SSDI, counseling, health insurance, etc. Community partners and on-line applications facilitate the application process. All CoC programs can access and complete applications for insurance at virtualgateway.com via mass.gov. Educational materials, in-person trainings, transportation to medical appointments, and assistance with insurance enrollment are provided, as is follow up. Provider staff of the CoC-funded agencies are SOAR trained. The new shelter for homeless individuals has office space for other agencies to provide on-site services to the shelter residents and those coming in off the

streets. HSPC oversees the mainstream benefits strategy.

4A-2. Low Barrier: Based on the CoCs FY 2017 new and renewal project applications, what percentage of Permanent Housing (PSH) and Rapid Rehousing (RRH), Transitional Housing (TH), Safe-Haven, and SSO (Supportive Services Only-non-coordinated entry) projects in the CoC are low-barrier?

Total number of PH (PSH and RRH), TH, Safe-Haven and non-Coordinated Entry SSO project applications in the FY 2017 competition (new and renewal)	9.00
Total number of PH (PSH and RRH), TH, Safe-Haven and non-Coordinated Entry SSO renewal and new project applications that selected "low barrier" in the FY 2017 competition.	9.00
Percentage of PH (PSH and RRH), TH, Safe-Haven and non-Coordinated Entry SSO renewal and new project applications in the FY 2017 competition that will be designated as "low barrier"	100.00%

4A-3. Housing First: What percentage of CoC Program Funded PSH, RRH, SSO (non-coordinated entry), safe-haven and Transitional Housing; FY 2017 projects have adopted the Housing First approach, meaning that the project quickly houses clients without preconditions or service participation requirements?

Total number of PSH, RRH, non-Coordinated Entry SSO, Safe Haven and TH project applications in the FY 2017 competition (new and renewal).	9.00
Total number of PSH, RRH, non-Coordinated Entry SSO, Safe Haven and TH renewal and new project applications that selected Housing First in the FY 2017 competition.	9.00
Percentage of PSH, RRH, non-Coordinated Entry SSO, Safe Haven and TH renewal and new project applications in the FY 2017 competition that will be designated as Housing First.	100.00%

4A-4. Street Outreach: Describe (1) the CoC's outreach and if it covers 100 percent of the CoC's geographic area; (2) how often street outreach is conducted; and (3) how the CoC has tailored its street outreach to those that are least likely to request assistance. (limit 1000 characters)

FRCoC's Outreach Team consists of staff from Steppingstone which operates First Step Inn, the emergency shelter for individuals, Eliot Community Human Services, and oftentimes former consumers. The team provides a basis for trust with street homeless, providing pamphlets and other advice. The street outreach team has proficient knowledge of where to find unsheltered homeless in our CoC usually based on tips from others who are/were street homeless. They visit public places where the homeless frequent, such as fast-food places, laundromats, soup kitchens, food pantries, bus terminal, and outside hang-outs. Known encampments are visited unless. The team provides a basis for trust with the street homeless and instructs them how to access shelter when they're ready to. Affluent neighborhoods are not usually targets for the outreach team unless they are provided information that there may be homeless people in the area.

4A-5. Affirmative Outreach
Specific strategies the CoC has implemented that furthers fair housing as detailed in 24 CFR 578.93(c) used to market housing and supportive services to eligible persons regardless of race, color, national origin,

religion, sex, gender identify, sexual orientation, age, familial status, or disability; who are least likely to apply in the absence of special outreach.

Describe: (1) the specific strategies that have been implemented that affirmatively further fair housing as detailed in 24 CFR 578.93(c); and (2) what measures have been taken to provide effective communication to persons with disabilities and those with limited English proficiency. (limit 1000 characters)

To affirmatively further fair housing as cited in 24 CFR 578.93(c), CDA writes specific language into all its subrecipient contracts that the agencies must follow the fair housing laws. Barriers to fair housing are addressed in the Consolidated Plan, Annual Plan, and Consolidated Annual Performance and Evaluation Report. The City has an Affirmative Fair Housing Marketing Plan, and its Analysis of Impediments to Fair Housing is updated every 5 years. An advertisement is placed in the local newspaper annually and appears on the City's website. CDA provides funding to the Community Housing Resource Board to provide assistance regarding tenant/landlord relations, and South Coast Fair Housing promotes fair housing through education, advocacy, investigation, and enforcement. Client choice is respected in the preference of housing location. Anyone who feels they have been denied or housed unfairly has access to free legal services. CDA and service providers have bilingual staff available.

4A-6. Compare the number of RRH beds available to serve populations from the 2016 and 2017 HIC.

	2016	2017	Difference
RRH beds available to serve all populations in the HIC	340	300	-40

4A-7. Are new proposed project applications requesting \$200,000 or more in funding for housing rehabilitation or new construction? No

4A-8. Is the CoC requesting to designate one or more SSO or TH projects to serve homeless households with children and youth defined as homeless under other Federal statutes who are unstably housed (paragraph 3 of the definition of homeless found at 24 CFR 578.3). No

4B. Attachments

Instructions:

Multiple files may be attached as a single .zip file. For instructions on how to use .zip files, a reference document is available on the e-snaps training site:
<https://www.hudexchange.info/resource/3118/creating-a-zip-file-and-capturing-a-screenshot-resource>

Document Type	Required?	Document Description	Date Attached
01. 2016 CoC Consolidated Application: Evidence of the CoC's communication to rejected participants	Yes	Rejection-Reduction	09/22/2017
02. 2016 CoC Consolidated Application: Public Posting Evidence	Yes		
03. CoC Rating and Review Procedure (e.g. RFP)	Yes	Rating and Review...	09/15/2017
04. CoC's Rating and Review Procedure: Public Posting Evidence	Yes	CoC Rating and Ra...	09/22/2017
05. CoCs Process for Reallocating	Yes	CoC Process for R...	09/22/2017
06. CoC's Governance Charter	Yes	FRCoC Governance ...	09/15/2017
07. HMIS Policy and Procedures Manual	Yes	HMIS Policies and...	09/15/2017
08. Applicable Sections of Con Plan to Serving Persons Defined as Homeless Under Other Fed Statutes	No		
09. PHA Administration Plan (Applicable Section(s) Only)	Yes	PHA Administrativ...	09/22/2017
10. CoC-HMIS MOU (if referenced in the CoC's Governance Charter)	No	CoC-HMIS MOU	09/15/2017
11. CoC Written Standards for Order of Priority	No	CoC Written Stand...	09/15/2017
12. Project List to Serve Persons Defined as Homeless under Other Federal Statutes (if applicable)	No		
13. HDX-system Performance Measures	Yes	FY 2017 CoC Compe...	09/22/2017
14. Other	No	FY2017 Housing In...	09/15/2017
15. Other	No	FY2017 Point-in-T...	09/15/2017

Attachment Details

Document Description: Rejection-Reduction

Attachment Details

Document Description:

Attachment Details

Document Description: Rating and Review Procedure

Attachment Details

Document Description: CoC Rating and Ranking Procedure - Public Posting

Attachment Details

Document Description: CoC Process for Reallocation

Attachment Details

Document Description: FRCoC Governance Charter

Attachment Details

Document Description: HMIS Policies and Procedures

Attachment Details

Document Description:

Attachment Details

Document Description: PHA Administrative Plan

Attachment Details

Document Description: CoC-HMIS MOU

Attachment Details

Document Description: CoC Written Standards for Order of Priority

Attachment Details

Document Description:

Attachment Details

Document Description: FY 2017 CoC Competition Report

Attachment Details

Document Description: FY2017 Housing Inventory Chart

Attachment Details

Document Description: FY2017 Point-in-Time Count

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. Identification	08/25/2017
1B. Engagement	09/20/2017
1C. Coordination	09/19/2017
1D. Discharge Planning	09/12/2017
1E. Project Review	09/20/2017
1F. Reallocation Supporting Documentation	09/12/2017
2A. HMIS Implementation	09/20/2017
2B. PIT Count	09/20/2017
2C. Sheltered Data - Methods	09/20/2017
3A. System Performance	09/25/2017
3B. Performance and Strategic Planning	09/22/2017

4A. Mainstream Benefits and Additional Policies

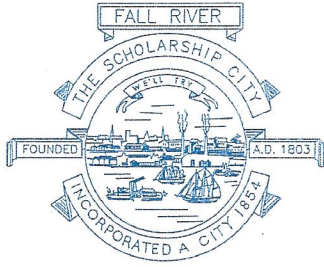
09/21/2017

4B. Attachments

Please Complete

Submission Summary

No Input Required



JASIEL F. CORREIA II
Mayor

City of Fall River
Massachusetts
Community Development Agency



buyfallrivernow

MICHAEL P. DION
Executive Director / CFO

September 15, 2017

Fall River Community Development Agency
Mr. Michael P. Dion, Executive Director/CFO
One Government Agency, room 414
Fall River, MA 02722

Dear Mr. Dion:

Despite the opportunity in the FY2017 Continuum of Care application to reallocate funding from underperforming projects, no Fall River CoC subrecipient has taken advantage of the process. Many of the projects have instead chosen to expand the number of beds in their programs that have had cost savings under the Leasing and Operations budget line items in order to expend those funds.

The CoC will continue to assess and evaluate all Fall River CoC projects for efficiency and compliance and offer suggestions and recommendations to the subrecipient agencies to align our CoC with HUD's goals and our community's needs.

The CoC thanks you for all your support and is looking forward to continue working with you toward eradicating homelessness.

Sincerely,

Mary D. Camara
Coordinator of Homeless Programs

Appendix C



**Homeless Management Information System
Governance Agreement**

Agency agrees to enter HMIS data for all clients.

Agency agrees to comply with all rules and regulations as set by HUD, HousingWorks, Inc. and any contract as provided by HMIS coordinating organization.

Agency agrees to allow HMIS coordinating agency to monitor HMIS for compliance with reporting, data quality and timeliness standards at any given time.

Agency agrees to comply with all applicable laws governing HMIS client privacy/confidentiality. Applicable standards include, but are not limited to the following:

1. Federal Register Vol. 69, No. 146 (HMIS FR 4848-N-02) - Federal statute governing HMIS information;
2. HIPAA - the Health Insurance Portability and Accountability Act of 1996;
3. 42 CFR Part 2 - Federal statute governing drug and alcohol treatment;
4. Interagency sharing agreements.

Agency agrees to comply with all reporting requirements and deadlines as set by HUD, HousingWorks, Inc. and any contract as provided by HMIS coordinating organization.

Agency agrees to use all uniform intake forms as provided by HousingWorks, Inc. and/or the HMIS coordinating agencies.

Agency agrees to identify and assign one point person to coordinate HMIS activities and to work with HousingWorks, Inc. on issues of data quality. _____
(agency) assigns _____ as the HMIS Point Person, and agrees to inform the HMIS Lead Agency within 7 days of a change in this position.

Agency agrees that staff using HMIS must take part in training sessions as provided by HousingWorks only, not by other HousingWorks users.

Mandatory: all required data elements must be entered.

Agency Name

Printed Name of Executive Director

Signature of Executive Director

Date

2017 HDX Competition Report

PIT Count Data for MA-515 - Fall River CoC

Total Population PIT Count Data

	2016 PIT	2017 PIT
Total Sheltered and Unsheltered Count	386	297
Emergency Shelter Total	286	256
Safe Haven Total	0	0
Transitional Housing Total	93	22
Total Sheltered Count	379	278
Total Unsheltered Count	7	19

Chronically Homeless PIT Counts

	2016 PIT	2017 PIT
Total Sheltered and Unsheltered Count of Chronically Homeless Persons	60	7
Sheltered Count of Chronically Homeless Persons	59	6
Unsheltered Count of Chronically Homeless Persons	1	1

Homeless Households with Children PIT Counts

	2016 PIT	2017 PIT
Total Sheltered and Unsheltered Count of the Number of Homeless Households with Children	76	73
Sheltered Count of Homeless Households with Children	76	73
Unsheltered Count of Homeless Households with Children	0	0

Homeless Veteran PIT Counts

	2011	2016	2017
Total Sheltered and Unsheltered Count of the Number of Homeless Veterans	6	5	1
Sheltered Count of Homeless Veterans	3	1	0
Unsheltered Count of Homeless Veterans	3	4	1

2017 HDX Competition Report

HIC Data for MA-515 - Fall River CoC

HMIS Bed Coverage Rate

Project Type	Total Beds in 2017 HIC	Total Beds in 2017 HIC Dedicated for DV	Total Beds in HMIS	HMIS Bed Coverage Rate
Emergency Shelter (ES) Beds	270	13	257	100.00%
Safe Haven (SH) Beds	0	0	0	NA
Transitional Housing (TH) Beds	24	0	0	0.00%
Rapid Re-Housing (RRH) Beds	300	0	300	100.00%
Permanent Supportive Housing (PSH) Beds	165	0	165	100.00%
Other Permanent Housing (OPH) Beds	0	0	0	NA
Total Beds	759	13	722	96.78%

PSH Beds Dedicated to Persons Experiencing Chronic Homelessness

Chronically Homeless Bed Counts	2016 HIC	2017 HIC
Number of CoC Program and non-CoC Program funded PSH beds dedicated for use by chronically homeless persons identified on the HIC	64	99

Rapid Rehousing (RRH) Units Dedicated to Persons in Household with Children

Households with Children	2016 HIC	2017 HIC
RRH units available to serve families on the HIC	121	108

2017 HDX Competition Report

HIC Data for MA-515 - Fall River CoC

Rapid Rehousing Beds Dedicated to All Persons

All Household Types	2016 HIC	2017 HIC
RRH beds available to serve all populations on the HIC	340	300

2017 HDX Competition Report

FY2016 - Performance Measurement Module (Sys PM)

Summary Report for MA-515 - Fall River CoC

For each measure enter results in each table from the System Performance Measures report generated out of your CoCs HMIS System. There are seven performance measures. Each measure may have one or more “metrics” used to measure the system performance. Click through each tab above to enter FY2016 data for each measure and associated metrics.

RESUBMITTING FY2015 DATA: If you provided revised FY 2015 data, the original FY2015 submissions will be displayed for reference on each of the following screens, but will not be retained for analysis or review by HUD.

ERRORS AND WARNINGS: If data are uploaded that creates selected fatal errors, the HDX will prevent the CoC from submitting the System Performance Measures report. The CoC will need to review and correct the original HMIS data and generate a new HMIS report for submission.

Some validation checks will result in warnings that require explanation, but will not prevent submission. Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and “save” before closing.

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

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	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY2015	Revised FY2015	Current FY	Submitted FY2015	Revised FY2015	Current FY	Difference	Submitted FY2015	Revised FY2015	Current FY	Difference
1.1 Persons in ES and SH	977	1096	1089	89	91	103	12	69	68	73	5
1.2 Persons in ES, SH, and TH	1155	1274	1279	98	98	107	9	74	71	75	4

b.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Previous FY	Current FY	Previous FY	Current FY	Difference	Previous FY	Current FY	Difference
1.1 Persons in ES and SH	-	1091	-	247		-	133	
1.2 Persons in ES, SH, and TH	-	1281	-	248		-	128	

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Revised FY2015	# of Returns	Revised FY2015	# of Returns	% of Returns	Revised FY2015	# of Returns	% of Returns	Revised FY2015	# of Returns	% of Returns	# of Returns	% of Returns
Exit was from SO	0	0	0	0		0	0		0	0		0	
Exit was from ES	255	287	13	15	5%	3	8	3%	7	12	4%	35	12%
Exit was from TH	53	66	2	2	3%	1	3	5%	3	1	2%	6	9%
Exit was from SH	0	0	0	0		0	0		0	0		0	
Exit was from PH	44	90	15	2	2%	1	1	1%	1	11	12%	14	16%
TOTAL Returns to Homelessness	352	443	30	19	4%	5	12	3%	11	24	5%	55	12%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

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FY2016 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	2015 PIT Count	Most Recent PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	406	386	-20
Emergency Shelter Total	316	286	-30
Safe Haven Total	0	0	0
Transitional Housing Total	90	93	3
Total Sheltered Count	406	379	-27
Unsheltered Count	0	7	7

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Unduplicated Total sheltered homeless persons	1155	1294	1289	-5
Emergency Shelter Total	977	1115	1098	-17
Safe Haven Total	0	0	0	0
Transitional Housing Total	178	207	220	13

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FY2016 - Performance Measurement Module (Sys PM)

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults (system stayers)	55	63	10	-53
Number of adults with increased earned income	0	7	0	-7
Percentage of adults who increased earned income	0%	11%	0%	-11%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults (system stayers)	55	63	10	-53
Number of adults with increased non-employment cash income	0	23	1	-22
Percentage of adults who increased non-employment cash income	0%	37%	10%	-27%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults (system stayers)	55	63	10	-53
Number of adults with increased total income	0	27	1	-26
Percentage of adults who increased total income	0%	43%	10%	-33%

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FY2016 - Performance Measurement Module (Sys PM)

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults who exited (system leavers)	12	14	4	-10
Number of adults who exited with increased earned income	0	4	3	-1
Percentage of adults who increased earned income	0%	29%	75%	46%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults who exited (system leavers)	12	14	4	-10
Number of adults who exited with increased non-employment cash income	0	7	0	-7
Percentage of adults who increased non-employment cash income	0%	50%	0%	-50%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY2015	Revised FY2015	Current FY	Difference
Universe: Number of adults who exited (system leavers)	12	14	4	-10
Number of adults who exited with increased total income	0	11	3	-8
Percentage of adults who increased total income	0%	79%	75%	-4%

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FY2016 - Performance Measurement Module (Sys PM)

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2015	Revised FY2015	Current FY	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	938	1104	1040	-64
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	793	84	106	22
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	145	1020	934	-86

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2015	Revised FY2015	Current FY	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	990	1175	1111	-64
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	819	108	126	18
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	171	1067	985	-82

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FY2016 - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in the FY2016 Resubmission reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2015	Revised FY2015	Current FY	Difference
Universe: Persons who exit Street Outreach	0	0	0	0
Of persons above, those who exited to temporary & some institutional destinations	0	0	0	0
Of the persons above, those who exited to permanent housing destinations	0	0	0	0
% Successful exits				

Metric 7b.1 – Change in exits to permanent housing destinations

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FY2016 - Performance Measurement Module (Sys PM)

	Submitted FY 2015	Revised FY2015	Current FY	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited	960	1021	1036	15
Of the persons above, those who exited to permanent housing destinations	533	522	570	48
% Successful exits	56%	51%	55%	4%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2015	Revised FY2015	Current FY	Difference
Universe: Persons in all PH projects except PH-RRH	28	212	225	13
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	25	209	220	11
% Successful exits/retention	89%	99%	98%	-1%

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FY2016 - SysPM Data Quality

MA-515 - Fall River CoC

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

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FY2016 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2012-2013	2013-2014	2014-2015	2015-2016	2012-2013	2013-2014	2014-2015	2015-2016	2012-2013	2013-2014	2014-2015	2015-2016	2012-2013	2013-2014	2014-2015	2015-2016	2012-2013	2013-2014	2014-2015	2015-2016
1. Number of non-DV Beds on HIC	128	179	303	273	115	115	94	94	154	160	165	171		11		340				
2. Number of HMIS Beds	128	179	303	273	76	76	55	55	137	146	144	171		11		340				
3. HMIS Participation Rate from HIC (%)	100.00	100.00	100.00	100.00	66.09	66.09	58.51	58.51	88.96	91.25	87.27	100.00		100.00		100.00				
4. Unduplicated Persons Served (HMIS)	633	789	1117	1098	212	219	207	221	151	213	208	218	42	44	36	39	0	0	0	0
5. Total Leavers (HMIS)	521	630	885	871	162	163	154	175	31	65	34	38	14	26	22	39	0	0	0	0
6. Destination of Don't Know, Refused, or Missing (HMIS)	60	169	198	125	16	14	10	28	0	1	0	1	0	0	0	2	0	0	0	0
7. Destination Error Rate (%)	11.52	26.83	22.37	14.35	9.88	8.59	6.49	16.00	0.00	1.54	0.00	2.63	0.00	0.00	0.00	5.13				

2017 HDX Competition Report

Submission and Count Dates for MA-515 - Fall River CoC

Date of PIT Count

	Date	Received HUD Waiver
Date CoC Conducted 2017 PIT Count	1/25/2017	

Report Submission Date in HDX

	Submitted On	Met Deadline
2017 PIT Count Submittal Date	4/27/2017	Yes
2017 HIC Count Submittal Date	4/27/2017	Yes
2016 System PM Submittal Date	6/5/2017	Yes