Before Starting the CoC Application

The CoC Consolidated Application consists of three parts, the CoC Application, the CoC Priority Listing, and all the CoC's project applications that were either approved and ranked, or rejected. All three must be submitted for the CoC Consolidated Application to be considered complete.

The Collaborative Applicant is responsible for reviewing the following:

- 1. The FY 2019 CoC Program Competition Notice of Funding Available (NOFA) for specific application and program requirements.
- 2. The FY 2019 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
- 3. All information provided to ensure it is correct and current.
- 4. Responses provided by project applicants in their Project Applications.5. The application to ensure all documentation, including attachment are provided.
- 6. Questions marked with an asterisk (*), which are mandatory and require a response.

1A. Continuum of Care (CoC) Identification

Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources: The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources
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1A-1. CoC Name and Number: MA-515 - Fall River CoC

1A-2. Collaborative Applicant Name: Fall River CoC (MA-515)

1A-3. CoC Designation: CA

1A-4. HMIS Lead: Fall River CoC (MA-515)

1B. Continuum of Care (CoC) Engagement

Instructions:

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

1B-1. CoC Meeting Participants.

For the period of May 1, 2018 to April 30, 2019, applicants must indicate whether the Organization/Person listed:

- 1. participated in CoC meetings:
- 2. voted, including selecting CoC Board members; and
- 3. participated in the CoC's coordinated entry system.

Organization/Person	Participates in CoC including Meetings selecting CoC Board Members		Participates in Coordinated Entry System	
Local Government Staff/Officials	Yes	Yes	Yes	
CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes	
Law Enforcement	No	No	Yes	
Local Jail(s)	No	No	No	
Hospital(s)	Yes	Yes	Yes	
EMS/Crisis Response Team(s)	Yes	Yes	Yes	
Mental Health Service Organizations	Yes	Yes	Yes	
Substance Abuse Service Organizations	Yes	Yes	Yes	
Affordable Housing Developer(s)	No	No	No	
Disability Service Organizations	Yes	Yes	Yes	
Disability Advocates	Yes	Yes	Yes	
Public Housing Authorities	Yes	Yes	Yes	
CoC Funded Youth Homeless Organizations	Yes	Yes	Yes	
Non-CoC Funded Youth Homeless Organizations	No	No	No	

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Youth Advocates	Yes	Yes	Yes
School Administrators/Homeless Liaisons	No	No	No
CoC Funded Victim Service Providers	Yes	Yes	No
Non-CoC Funded Victim Service Providers	Yes	Yes	Yes
Domestic Violence Advocates	Yes	Yes	Yes
Street Outreach Team(s)	Yes	Yes	Yes
Lesbian, Gay, Bisexual, Transgender (LGBT) Advocates	No	No	Yes
LGBT Service Organizations	No	No	No
Agencies that serve survivors of human trafficking	No	No	No
Other homeless subpopulation advocates	Yes	Yes	Yes
Homeless or Formerly Homeless Persons	Yes	Yes	Yes
Mental Illness Advocates	Yes	Yes	Yes
Substance Abuse Advocates	Yes	Yes	Yes
Other:(limit 50 characters)			
Veterans Housing and Services	Yes	Yes	Yes
Peer Outreach (Substance Use & Mental Health)	Yes	Yes	Yes
Coordinated Entry Staff	Yes	Yes	Yes

1B-1a. CoC's Strategy to Solicit/Consider Opinions on Preventing/Ending Homelessness.

Applicants must describe how the CoC:

- 1. solicits and considers opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
- 2. communicates information during public meetings or other forums the CoC uses to solicit public information;
- 3. takes into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness; and
- 4. ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats, e.g., PDF. (limit 2,000 characters)
- 1.The CoC solicits and considers opinions from 70 members of the Homeless Service Providers Coalition (CoC members) and 45 members of the Mayor's Task Force to End Homelessness (CoC Board). Anyone interested in the issue of homelessness may join the HSPC and the Mayor's Task Force. The committees meet monthly to provide forums in which knowledge and resources from diverse members impact CoC planning toward ending homelessness.

 2.In addition to monthly HSPC and MTF meetings, the CoC communicates information via:
- •Workers at the emergency shelter for individuals who connect directly with sheltered and unsheltered homeless:
- •Exit surveys for consumers and outcome forms for providers at the annual Project Homeless Connect which assist in identifying predominant subpopulations in need and gaps in services;
- •The regional Veterans committee (Veterans Agents, SSVF providers, VA,

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Applicant: Fall River CoC

Project: MA-515 CoC Registration FY 2019

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shelter and housing providers, employment agencies, and CDAs), which identifies homeless veterans using a By-Name Registry and addresses their needs on a case-by-case basis. The Registry helps identify barriers to housing and services:

•The HSPC website, www.FallRiverHomeless.com, which provides two-way communication with providers and the public-at-large;

•Biannual Public Hearings held by FRCDA to communicate to the public and solicit public opinion regarding community needs including homelessness. Information gained from the hearings is compiled by CDA and presented to the City Administration as the City's Annual Action Plan.

3. The above examples demonstrate how the CoC is informed of resources in the community and the additional needs that arise among the homeless, helping to create and amend strategies to address current need.

4.www.FallRiverHomeless.com provides two-way communication with the providers and the public-at-large. Forms are available in PDF form and can be e-mailed. There is a 1-800-homeless line for those looking for assistance. FRCDA (CoC Lead) has TTY.

1B-2. Open Invitation for New Members.

Applicants must describe:

- 1. the invitation process;
- 2. how the CoC communicates the invitation process to solicit new members:
- 3. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats;
- 4. how often the CoC solicits new members; and
- 5. any special outreach the CoC conducted to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join the CoC. (limit 2,000 characters)
- 1.Membership on the Fall River CoC, through the Homeless Service Providers Coalition (HSPC), is open to any organization or person residing or doing business in Fall River with an interest in preventing and ending homelessness in the community. Invites are normally delivered by e-mail, phone call, or inperson. During HSPC meetings, members develop a list of invitees, including but not limited to HUD-recommended organizations, as well as those which are new to the community. HSPC members strive to broaden the reach of the organization through solicitation of diverse new members, particularly those from underrepresented populations.
- 2. The Committee invites potential members by e-mail, phone call, or in-person. The invite includes an explanation HSPC's mission and goals as well as the advantages of being a part of the solution to end homelessness.
- 3.www.FallRiverHomeless.com provides two-way communication with the providers and the public-at-large. Information can be e-mailed in PDF format. There is a 1-800-homeless line for those looking for any kind of information regarding homelessness and will be referred to the CoC Lead. FRCDA (CoC Lead) has TTY.
- 4.New members are generally solicited annually and as seen fit (e.g. if a new provider comes into the community or someone with interest inquires).
- 5. The committee conducts specific outreach to ensure that certain subpopulations including homeless/formerly homeless persons have

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representation on the HSPC, as well as sufficient representation from both the public and private sectors. CoC members connect with organizations that serve subpopulations that are unrepresented or under-represented to request their presence at our meeting.

1B-3. Public Notification for Proposals from Organizations Not Previously Funded.

Applicants must describe:

- 1. how the CoC notifies the public that it is accepting project application proposals, and that it is open to and will consider applications from organizations that have not previously received CoC Program funding, as well as the method in which proposals should be submitted;
- 2. the process the CoC uses to determine whether the project application will be included in the FY 2019 CoC Program Competition process;
- 3. the date(s) the CoC publicly announced it was open to proposal;
- 4. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats; and 5. if the CoC does not accept proposals from organizations that have not previously received CoC Program funding or did not announce it was open to proposals from non-CoC Program funded organizations, the applicant must state this fact in the response and provide the reason the CoC does not accept proposals from organizations that have not previously received CoC Program funding.

(limit 2,000 characters)

- 1.The CoC notifies the public that it will be accepting proposals by making announcements at multiple community meetings (held this year on July 25 and August 14). The CoC also sends an e-mail to a broad array of community providers and stakeholders (sent this year on July 26 and 31) with information on the internal, local deadlines for Letters of Intent and the submission of the applications in e-snaps. This e-mail clearly states that the CoC will consider applications from any 501(c)(3) organization, regardless of previous funding, and provides a description of opportunities available in the federal competition and NOFA resources. Recipients are encouraged to call CDA for additional information and assistance as needed.
- 2.Each project application is reviewed and ranked by an impartial committee to determine whether it will be included on the Priority Listing. The project must align with HUD priorities as well as meet a priority need in the community. The Review and Ranking Committee consisted of representatives from Corrigan Mental Health Center, Eliot Community Human Services, Department of Mental Health, the SouthCoast Regional Network to End Homelessness Coordinator. 3.The CoC notified the public that it would be accepting proposals by announcing it at community meetings on July 25 and August 14, and an e-mail was distributed widely on July 26 and 31.
- 4.www.FallRiverHomeless.com provides two-way communication with the providers and the public-at-large. Information can be e-mailed in PDF format. There is a 1-800-homeless line for those looking for any kind of information regarding homelessness and will be referred to the CoC Lead. FRCDA (CoC Lead) has TTY.

5.N/Á

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1C. Continuum of Care (CoC) Coordination

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1C-1. CoCs Coordination, Planning, and Operation of Projects.

Applicants must select the appropriate response for each federal, state, local, private, other organizations, or program source the CoC included in the planning and operation of projects that serve individuals experiencing homelessness, families experiencing homelessness, unaccompanied youth experiencing homelessness, persons who are fleeing domestic violence, or persons at risk of homelessness.

Entities or Organizations the CoC coordinates planning and operation of projects	Coordinates with Planning and Operation of Projects
Housing Opportunities for Persons with AIDS (HOPWA)	Yes
Temporary Assistance for Needy Families (TANF)	Yes
Runaway and Homeless Youth (RHY)	Not Applicable
Head Start Program	Yes
Funding Collaboratives	Yes
Private Foundations	No
Housing and services programs funded through U.S. Department of Justice (DOJ) Funded Housing and Service Programs	Yes
Housing and services programs funded through U.S. Health and Human Services (HHS) Funded Housing and Service Programs	Yes
Housing and service programs funded through other Federal resources	Yes
Housing and services programs funded through State Government	Yes
Housing and services programs funded through Local Government	Yes
Housing and service programs funded through private entities, including foundations	Yes
Other:(limit 50 characters)	
Faith-based Organizations	Yes

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1C-2. CoC Consultation with ESG Program Recipients.

Applicants must describe how the CoC:

- 1. consulted with ESG Program recipients in planning and allocating ESG funds:
- 2. participated in the evaluating and reporting performance of ESG Program recipients and subrecipients; and
- 3. ensured local homelessness information is communicated and addressed in the Consolidated Plan updates. (limit 2,000 characters)
- 1.FRCoC uses ESG to fund shelter services, operations, homeless prevention and rapid re-housing activities. A CoC committee developed ESG Written Standards, including how to allocate ESG funds for eligible activities; performance standards for ESG-funded activities; and funding policies and procedures for operation and administration. Last year the standards were reviewed and updated by an outside consultant, then accepted by the CoC. Annually, ESG RFPs are submitted to CDA to apply for ESG funds. The applicants participate in the Public Comment process. Notice of funding is published in the local newspaper. In addition to receiving city entitlement ESG funds, 2 agencies also receive funding through Balance of State. CDA, the 2 state ESG subrecipients, and members of the CoC discuss the use of state funds and make recommendations to the State regarding how those funds should be allocated. The City provides letters of support to the state. 2.ESG subrecipients enter data into HMIS on a timely basis, provide monthly statistics to CDA, provide updates for the annual ConPlan, and report in the HIC, PiT Count, System Performance Measures, CAPER, and AHAR/LSA annually. These reports are provided to the CoC as completed and are available to the CoC any time.
- 3. The CoC Lead provides the narratives, statistics, and CAPER reports (through Sage) to CDA annually for the Consolidated Plan, Annual Action Plan, and CAPER.

1C-2a. Providing PIT and HIC Data to Yes to both Consolidated Plan Jurisdictions.

Applicants must indicate whether the CoC provided Point-in-Time (PIT) and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area.

1C-2b. Providing Other Data to Consolidated Yes Plan Jurisdictions.

Applicants must indicate whether the CoC ensured local homelessness information is communicated to Consolidated Plan Jurisdictions within its geographic area so it

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can be addressed in Consolidated Plan updates.

1C-3. Addressing the Safety Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.

Applicants must describe:

- 1. the CoC's protocols, including protocols for coordinated entry and the CoC's emergency transfer plan, that prioritize safety and incorporate trauma-informed, victim-centered services; and
- 2. how the CoC, through its coordinated entry, maximizes client choice for housing and services while ensuring safety and confidentiality. (limit 2,000 characters)
- 1.Through Coordinated Entry, all households are treated with client-centered, trauma-informed care. Households are assessed for safety concerns, and if they are currently in danger, they are referred to SafeLink and the local Domestic Violence agency for services including shelter and safety planning. If possible, The CALL staff will assist with this referral and contact SafeLink with the client when it is safe to do so. However, no one is turned away from services due to perceived concerns for safety.
- 2. The Continuum practices a client-centered approach allowing for all households to choose their path for services based on eligibility. The CALL (CES) provides trainings to all CoC member agencies and other relevant organizations in the community regarding the Coordinated Entry process, including trauma informed care. The NB Women's Center has an ESG shelter at a confidential location in FR with 5 rooms to accommodate any combination of 5 single women or 5 families and a 24-hour DV hotline. NBWC also issues VAWA housing vouchers around the county. SSTAR's Women's Center provides therapy, legal advocacy, safety assessments, personalized safety plans, and information regarding court orders to DV victims. SSTAR has a Batterer's Intervention Program providing educational groups for batterers and resources for partners and victims. DTA's DV Specialist assists TAFDC workers with DV cases by providing case consultation and safety assessments; helps families advocate with DTA and other agencies; links families to proper resources; and helps with safety planning and economic self-sufficiency. DVS can help with waivers of certain TAFDC program rules. DV agencies use an alternate HMIS database called EmpowerDB. Identifying information is redacted from all requested statistical reports, however a client-centered approach is used to ensure all households can freely choose housing and services based on eligibility.

1C-3a. Training-Best Practices in Serving DV Survivors.

Applicants must describe how the CoC coordinates with victim services providers to provide training, at least on an annual basis, for:

- 1. CoC area project staff that addresses safety and best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence; and
- 2. Coordinated Entry staff that addresses safety and best practices (e.g., Trauma Informed Care) on safety and planning protocols in serving survivors of domestic violence.

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(limit 2,000 characters)

1. The NB Women's Center (provider of domestic violence services/housing), in coordination with the CoC members, provides training on safely assisting survivors of domestic violence. There is also a section that provides a breadth of DV resources available for housing and service providers in the Homeless Services Pamphlet. The Police Department and Department of Transitional Assistance have domestic violence specialists who work with identified and potential victims.

2.DV providers (New Bedford Women's Center, SSTAR) were involved in the creation of the CoC's coordinated entry system, and specific confidential assistance to those fleeing domestic violence, dating violence, sexual assault, and stalking is integrated within the CoC's coordinated entry policies and procedures. Coordinated entry is set up in a way that maintains privacy, anonymity, and safety planning for those in imminent danger. The CE staff are trained in Trauma Informed Care. The presence of a domestic violence threat or the possibility of imminent danger is the first question addressed as part of intake during the coordinated entry assessment. Referrals to the appropriate DV agencies and hotlines are provided.

1C-3b. Domestic Violence-Community Need Data.

Applicants must describe how the CoC uses de-identified aggregate data from a comparable database to assess the special needs related to domestic violence, dating violence, sexual assault, and stalking. (limit 2,000 characters)

Our Sisters' Place, Fall River's DV emergency shelter uses EmpowerDB as their HMIS comparable database. It is compatible for the CoC's needs. OSP is able to provide monthly statistics and the annual CAPER reports when requested.

Other data available to the CoC to assess the scope of community needs related to domestic violence, dating violence, sexual assault, and stalking includes:

- •Monthly statistic and annual CAPER reports from the CoC's ESG domestic violence shelter for families and individuals;
- Monthly statistic and annual CAPER reports from the CoC's other ESG emergency shelter for individuals;
- Monthly statistic and annual CAPER reports from the ESG Homeless Prevention and Rapid Re-housing programs;
- Coordinated Entry data;
- Annual Housing Inventory Chart/Point-in-Time Count;
- State emergency shelter programs statistics;
- Jane Doe, Inc. statistics;
- SafeLink data:
- •Domestic Violence Specialist at Department of Transitional Assistance;
- Domestic Violence Specialist at Fall River Police Department;
- Annual Performance Reports of the Permanent Supportive Housing Programs;
- HomeBASE Program statistics;
- Data from the New Bedford Women's Center and its VAWA voucher program;
 and
- Data from SSTAR's Women's Center and its Intimate Partner Abuse Education Program.

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*1C-4. PHAs within CoC. Attachments Required.

Applicants must submit information for the two largest PHAs or the two PHAs with which the CoC has a working relationship within the CoC's geographic area.

Public Housing Agency Name	% New Admissions into Public Housing and Housing Choice Voucher Program during FY 2018 who were experiencing homelessness at entry	PHA has General or Limited Homeless Preference	PHA has a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On
Fall River Housing Authority	3.00%	Yes-Public Housing	No

1C-4a, PHAs' Written Policies on Homeless Admission Preferences.

Applicants must:

- 1. provide the steps the CoC has taken, with the two largest PHAs within the CoC's geographic area or the two PHAs the CoC has working relationships with, to adopt a homeless admission preference—if the CoC only has one PHA within its geographic area, applicants may respond for one; or
- 2. state that the CoC does not work with the PHAs in its geographic area. (limit 2,000 characters)
- 1.Fall River Housing Authority does not currently prioritize homelessness in and of itself, but there is admission preference for applicants displaced by: fire, federally-declared natural disaster, condemnation, urban renewal, presence of lead paint if a home with a child age 6 and under, witness relocation as determined by city, county, state or federal law enforcement, expiration of housing subsidy for lease-holders at Riverview Towers, Fall River, Massachusetts as of March 1, 2018 due to maturation of Massachusetts Section 13A mortgage requirements, and domestic violence or severe medical emergencies where a threat to life is documented.

The Mayor's Task Force to End Homelessness has been working through their goals and strategies. Strategy #3 is "Create new PSH and PH Units and Opportunities – Re-engage local PHA (a member of the Mayor's Task Force since early 2019) to a) create homeless preference on waitlists and to dedicate PBV and HCV vouchers to target chronically homeless households and b) establish a "move-on/move-up" initiative that allows PSH participants to voluntarily access FRHA units/subsidies." The FRHA is in the process of reviewing/updating/revising their policies and have become more involved in the homeless/housing crisis resolution efforts in Fall River by attending meetings and discussing viable solutions.

2.N/A

1C-4b. Moving On Strategy with Affordable Housing Providers.

Applicants must indicate whether the CoC has a Moving On Strategy with affordable housing providers in its jurisdiction.

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No

1C-5. Protecting Against Discrimination.

Applicants must describe the actions the CoC has taken to address all forms of discrimination, such as discrimination based on any protected classes under the Fair Housing Act and 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing. (limit 2,000 characters)

Fall River hired a consultant to conduct its 5-year Analysis of Impediments to Fair Housing Choice. Stakeholder groups such as homeless and social service providers, housing providers, legal services providers, lenders, and city agencies participated in the discussions.

Findings included that the MA Commission Against Discrimination had no fair housing decision matters from any complaints filed since Jan 1, 2015, and most complaints received by SouthCoast Fair Housing concerned those with disabilities (27). Fall River was not found to have areas of concentrated racial and ethnic minority populations or R/ECAPs. Publicly supported housing is therefore not concentrated in areas of minority populations. Although Massachusetts has made great strides in increasing the supply of permanent supportive housing for persons with disabilities, the AI found there is very little publicly supported housing that primarily serves persons with disabilities in Fall River. Lack of access to housing is the largest remaining impediment to full community integration for persons with disabilities in Fall River and the Region. Publicly supported housing programs do not need to be significantly more targeted than they are to effectively increase access to publicly supported housing for persons with disabilities. Simply, the overall scale of such programs must increase.

MA state law now protects victims of DV from eviction due to the actions of other household members and allows them leeway to avoid compromising situations. This law was passed mainly to protect public and subsidized housing residents, who live with abusers, from being evicted or losing their housing status if the abuser commits a crime or damages the unit, whether the abuser is living there or not.

*1C-5a. Anti-Discrimination Policy and Training.

Applicants must indicate whether the CoC implemented an antidiscrimination policy and conduct training:

1. Did the CoC implement a CoC-wide anti-discrimination policy that applies to all projects regardless of funding source?	Yes
2. Did the CoC conduct annual CoC-wide training with providers on how to effectively address discrimination based on any protected class under the Fair Housing Act?	No
3. Did the CoC conduct annual training on how to effectively address discrimination based on any protected class under 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing?	No

*1C-6. Criminalization of Homelessness.

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Applicants must select all that apply that describe the strategies the CoC implemented to prevent the criminalization of homelessness in the CoC's geographic area.

1. Engaged/educated local policymakers:	X
2. Engaged/educated law enforcement:	X
3. Engaged/educated local business leaders:	Х
4. Implemented communitywide plans:	Х
5. No strategies have been implemented:	
6. Other:(limit 50 characters)	
Employed system w/FRPD to locate missing homeless	Х

1C-7. Centralized or Coordinated Assessment System. Attachment Required.

Applicants must:

1. demonstrate the coordinated entry system covers the entire CoC geographic area;

2. demonstrate the coordinated entry system reaches people who are least likely to apply for homelessness assistance in the absence of special outreach; and

- 3. demonstrate the assessment process prioritizes people most in need of assistance and ensures they receive assistance in a timely manner. (limit 2,000 characters)
- 1.The CALL is the Coordinated Entry System for the whole of Bristol County, including the Fall River CoC, the New Bedford CoC, and the Greater Bristol County Attleboro/Taunton CoC. It is currently operated by a non-profit with offices in all 3 CoCs.
- 2. The street homeless are the least trusting and hardest-to-serve and tend to mostly stay out of public view. The Coordinated Entry System has been reaching people who are least likely to apply for assistance by using the service of outreach teams that go into the community and provide lunches, hygiene items, and other necessities to those on the street, in tent cities, and other areas where the homeless gather. Hearts of Hope staff, CSPECH staff from First Step Inn, and Eliot Community Human Services are present in the community on a regular, rotating basis. Hearts of Hope has built a strong rapport with the street homeless and have recently opened a drop-in center. Their staff have also provided the homeless with cell phone numbers for regular interaction. The homeless are instructed to call 1-800-homeless, the hotline for

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The CALL (CE). Once a connection is made with an individual, they feel more secure seeking additional services.

3.In operation since 2015, The CALL monitors the 1-800-homeless hotline and the messages generated through www.FallRiverHomeless.com. A VI-SPDAT is conducted on those who are seeking housing, which is used to identify those with longest histories of homelessness as well as the barriers to accessing housing. The CALL is tasked with making precise assessments in order to make the most accurate and efficient referrals and placements that suit the needs of the homeless in order to prevent returns to homelessness.

1D. Continuum of Care (CoC) Discharge Planning

Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

1D-1. Discharge Planning Coordination.

Applicants must indicate whether the CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs. Check all that apply (note that when "None:" is selected no other system of care should be selected).

Foster Care:	Х
Health Care:	Х
Mental Health Care:	Х
Correctional Facilities:	Х
None:	

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1E. Local CoC Competition

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

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*1E-1. Local CoC Competition–Announcement, Established Deadline, Applicant Notifications. Attachments Required.

Applicants must indicate whether the CoC:

1. informed project applicants in its local competition announcement about point values or other ranking criteria the CoC would use to rank projects on the CoC Project Listings for submission to HUD for the FY 2019 CoC Program Competition;	Yes
2. established a local competition deadline, and posted publicly, for project applications that was no later than 30 days before the FY 2019 CoC Program Competition Application submission deadline;	Yes
3. notified applicants that their project application(s) were being rejected or reduced, in writing along with the reason for the decision, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline; and	Yes
4. notified applicants that their project applications were accepted and ranked on the CoC Priority Listing in writing, outside of esnaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline.	Yes

1E-2. Project Review and Ranking-Objective Criteria.

Applicants must indicate whether the CoC used the following to rank and select project applications for the FY 2019 CoC Program Competition:

1. Used objective criteria to review and rank projects for funding (e.g., cost effectiveness of the project, performance data, type of population served);	Yes	
2. Included one factor related to improving system performance (e.g., exits to permanent housing (PH) destinations, retention of P length of time homeless, returns to homelessness, job/income growth, etc.); and	H, Yes	
3. Included a specific method for evaluating projects submitted by victim services providers that utilized data generated from a comparable database and evaluated these projects on the degree they improve safety for the population served.	Yes	

1E-3. Project Review and Ranking-Severity of Needs and Vulnerabilities.

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Applicants must describe:

1. the specific severity of needs and vulnerabilities the CoC considered when reviewing and ranking projects; and

2. how the CoC takes severity of needs and vulnerabilities into account when reviewing and ranking projects. (limit 2,000 characters)

- 1.In order to rank the projects objectively, the Review and Ranking Committee assessed and scored the projects based on the following criteria based on HUD priorities and community needs as determined by the CoC:
- Percentage of funds expended;
- Number of beds and number of CH beds (Dedicated or Priority);
- •Bed utilization rate:
- •Whether the program serves Youth, Victims of Domestic Violence, Families with Children, and/or Veterans;
- Whether the project follows a Housing First model;
- Participation in Coordinated Entry;
- Financial feasibility of the project;
- Financial stability of the agencies;
- Reasonable return on investment of the project;
- CoC participation of the agencies;
- Other HUD requirements (HMIS, CE, Match);
- The following System Performance Measures:
- oExits to permanent housing,
- oReturns to homelessness, and
- oNew or increased earned/unearned income for both project stayers and leavers.
- •The following Severe Needs at program entry:
- oZero income,
- oMore than one disability, and
- oComing from place not meant for human habitation.
- 2. The project representatives present information about their programs and answer questions. The CoC Lead provides technical assistance. Once the Committee is confident they have the information they need about the projects and the process, they score the projects based on the HUD Review and Ranking Tool. The ranking of the projects is then finalized and presented to the CoC as well as posted on www.FallRiverHomeless.com.

1E-4. Public Postings—CoC Consolidated Application. Attachment Required.

Applicants must:

- 1. indicate how the CoC made public the review and ranking process the CoC used for all project applications; or
- 2. check 6 if the CoC did not make public the review and ranking process; and
- 3. indicate how the CoC made public the CoC Consolidated Application—including the CoC Application and CoC Priority Listing that includes all project applications accepted and ranked or rejected—which HUD required CoCs to post to their websites, or partners websites, at least 2 days before the FY 2019 CoC Program Competition application

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submission deadline; or

4. check 6 if the CoC did not make public the CoC Consolidated Application.

Public Posting of Objective Review and Ranking Process		Public Posting of CoC Consolidated Application including: CoC Application, CoC Priority Listing, Project Listings	
1. Email	X	1. Email	X
2. Mail		2. Mail	
3. Advertising in Local Newspaper(s)		3. Advertising in Local Newspaper(s)	
4. Advertising on Radio or Television		4. Advertising on Radio or Television	
5. Social Media (Twitter, Facebook, etc.)	X	5. Social Media (Twitter, Facebook, etc.)	x
6. Did Not Publicly Post Review and Ranking Process		6. Did Not Publicly Post CoC Consolidated Application	

1E-5. Reallocation between FY 2015 and FY 2018.

Applicants must report the percentage of the CoC's ARD that was reallocated between the FY 2015 and FY 2018 CoC Program Competitions.

Reallocation: 10%

1E-5a. Reallocation—CoC Review of Performance of Existing Projects.

Applicants must:

- 1. describe the CoC written process for reallocation;
- 2. indicate whether the CoC approved the reallocation process:
- 3. describe how the CoC communicated to all applicants the reallocation process:
- 4. describe how the CoC identified projects that were low performing or for which there is less need; and
- 5. describe how the CoC determined whether projects that were deemed low performing would be reallocated. (limit 2,000 characters)
- 1. The Reallocation Process is the result of CoC planning and strategy to end homelessness. Local policy governing project ranking, re-allocation, and tiering concerns:
- Compliance with all HUD requirements;
- Preserving funds for high performing projects;
- •Shifting investments from low performing projects to new projects to advance the goal of reducing homelessness.

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If applicable, funds re-allocated as part of recapturing unspent funds, voluntary or involuntary, will be made available for reallocation to create new projects during the local solicitation process. To date, agencies have voluntarily reallocated funds to new projects for the good of their agency or the CoC at large.

2.The Reallocation Process has been accepted by the CoC members and Board.

3. During the NOFA process, the Reallocation Process is discussed at various community meetings to communicate funding that may be available during the project application.

4.All TH programs were evaluated and have been unfunded. Available renewal, bonus, and reallocated funds have been invested in PSH, HMIS, and CE projects as priority in the FRCoC. To date, agencies have voluntarily reallocated their own funds to new projects for the good of their agency or the CoC at large. 5.67% of our programs are less than 7 years old. The agencies are fiscally responsible and reputable. Budgets are amended as needed to fully expend funds. All projects are PSH with 100% dedicated CH beds using the Housing First model with low barriers to entry. Utilization rates are high. The CoC has not made any recommendations to reallocate funds in this competition. CoCfunded projects are monitored on an annual basis and the reports are available. Performance Measures are reviewed while preparing the APRs in Sage and when reporting SysPMs in the HUD HDX. Performance is also reviewed by the Review and Ranking Committee when assessing projects for the competition. The projects score well during the evaluations.

DV Bonus

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources: The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources
The FY 2019 CoC Program Competition Notice of Funding Availability at: https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-programcompetition/#nofa-and-notices

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

1F-1 DV Bonus Projects.

Applicants must indicate whether the CoC is No requesting DV Bonus projects which are included on the CoC Priority Listing:

Applicant Name	DUNS Number
This list contains no items	

2A. Homeless Management Information System (HMIS) Implementation

Intructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

2A-1. HMIS Vendor Identification. CaseWorthy

Applicants must review the HMIS software vendor name brought forward from FY 2018 CoC Application and update the information if there was a change.

2A-2. Bed Coverage Rate Using HIC and HMIS Data.

Using 2019 HIC and HMIS data, applicants must report by project type:

Project Type	Total Number of Beds in 2019 HIC	Total Beds Dedicated for DV in 2019 HIC	Total Number of 2019 HIC Beds in HMIS	HMIS Bed Coverage Rate
Emergency Shelter (ES) beds	257	13	244	100.00%
Safe Haven (SH) beds	0	0	0	
Transitional Housing (TH) beds	24	0	0	0.00%
Rapid Re-Housing (RRH) beds	11	0	11	100.00%
Permanent Supportive Housing (PSH) beds	385	0	385	100.00%
Other Permanent Housing (OPH) beds	0	0	0	

2A-2a. Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-2.

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-2., applicants must describe:

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1. steps the CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and 2. how the CoC will implement the steps described to increase bed coverage to at least 85 percent. (limit 2,000 characters)

1.Over the next 12 months, the CoC Board will ensure the LHATHP (Local Housing Authority Transitional Housing Program) begins utilizing or is able to upload to the CoC's HMIS, CaseWorthy, and receives the training and support needed to increase transitional bed coverage of TH to 100%.

2.In October 2019, the CoC Board Chair will approach the TH program's administrators and educate them regarding the benefits and importance of sharing data. A HMIS Lead for the FR Housing Authority will be identified by December 31, 2019. The Lead will complete CaseWorthy training within the following 60 days. The Lead will continue to receive support and follow-up to overcome any challenges with fully utilizing CaseWorthy. All TH units and resident will be entered into CaseWorthy by May 1, 2020. As a result, bed coverage for TH will be 100%.

*2A-3. Longitudinal System Analysis (LSA) Submission.

Applicants must indicate whether the CoC Yes submitted its LSA data to HUD in HDX 2.0.

*2A-4. HIC HDX Submission Date.

Applicants must enter the date the CoC 04/18/2019 submitted the 2019 Housing Inventory Count (HIC) data into the Homelessness Data Exchange (HDX). (mm/dd/yyyy)

2B. Continuum of Care (CoC) Point-in-Time Count

Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

2B-1. PIT Count Date. 01/30/2019 Applicants must enter the date the CoC conducted its 2019 PIT count (mm/dd/yyyy).

2B-2. PIT Count Data-HDX Submission Date. 04/18/2019
Applicants must enter the date the CoC
submitted its PIT count data in HDX
(mm/dd/yyyy).

2B-3. Sheltered PIT Count-Change in Implementation.

Applicants must describe:

- 1. any changes in the sheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and
- 2. how the changes affected the CoC's sheltered PIT count results; or 3. state "Not Applicable" if there were no changes. (limit 2,000 characters)
- 1.During the FY2018 PIT Count, CoCs were directed to include families and individuals who were displaced by Hurricane Maria in Puerto Rico in September 2017 and place into motel units in our Continuum of Care by FEMA.

 2.By this year's PIT Count, all the individuals and families that were displaced from Hurricane Maria and placed in motel units in Fall River had moved out of those motel units into permanent housing. As a result, emergency shelter beds were reduced by 47.

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*2B-4. Sheltered PIT Count-Changes Due to Presidentially-declared Disaster.

Applicants must select whether the CoC Yes added or removed emergency shelter, transitional housing, or Safe-Haven inventory because of funding specific to a Presidentially-declared disaster, resulting in a change to the CoC's 2019 sheltered PIT count.

*2B-4a. Sheltered PIT Count-Changes in Number of People in Beds Due to Presidentially-declared Disaster.

Applicants must report the number of beds that were added or removed because of a Presidentially-declared disaster.

People in Beds Added:	0
People in Beds Removed:	47
Total:	-47

2B-5. Unsheltered PIT Count-Changes in Implementation.

Applicants must describe:

- 1. any changes in the unsheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and
- 2. how the changes affected the CoC's unsheltered PIT count results; or 3. state "Not Applicable" if there were no changes. (limit 2,000 characters)
- 1.Due to unplanned and unavoidable personal circumstances, the CoC/HMIS Lead was forced to take a leave of absence immediately prior to the PIT Count, and another CoC entity was charged with leading the unsheltered count. However, there was some miscommunication regarding who would assist in the effort.
- 2. These unforeseen circumstances hampered efforts to undertake the FY2019 PIT Count, contributing to a lower than anticipated count of unsheltered homeless persons. Although these circumstances were unique and are unlikely to reoccur, we have taken action to avoid similar complications in the future by recruiting a backup HMIS PIT Lead who will be trained in all necessary processes to ensure fidelity to the count's implementation and methodology.

*2B-6. PIT Count-Identifying Youth Experiencing Homelessness.

Applicants must:

Indicate whether the CoC implemented Yes specific measures to identify youth

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experiencing homelessness in their 2019 PIT count.

2B-6a. PIT Count-Involving Youth in Implementation.

Applicants must describe how the CoC engaged stakeholders serving youth experiencing homelessness to:

- 1. plan the 2019 PIT count;
- 2. select locations where youth experiencing homelessness are most likely to be identified; and
- 3. involve youth in counting during the 2019 PIT count. (limit 2,000 characters)
- 1.During the planning process, Catholic Social Services (which operates the only permanent supportive housing project serving youth in the CoC) led the PIT Committee in the absence of the CoC/HMIS Lead and reached out to various organizations serving youth such as Re-creation and YouthBuild, as well as local health care centers and the Police Department, in order to utilize their knowledge and experience and gain insight into youth habits and hangouts. The organizations were provided surveys with instructions on how to disseminate them and collect information from the youths they encountered. 2.The PiT Committee worked with these youth-affiliated organizations to identify locations where youth are most likely to be encountered, such as parks, playgrounds, basketball courts, bus stops, fast food restaurants near high schools, community colleges, soup kitchens, and food pantries.

 3.The staff of Francis House (CSS's PSH for youth) engaged the youth residents of the project to assist. They were instrumental in establishing our strategy of approach.

2B-7. PIT Count-Improvements to Implementation.

Applicants must describe the CoC's actions implemented in its 2019 PIT count to better count:

- 1. individuals and families experiencing chronic homelessness;
- 2. families with children experiencing homelessness; and
- 3. Veterans experiencing homelessness. (limit 2,000 characters)

Prior to the PIT count, the CoC convenes to develop an effective plan to cover areas where the chronic homeless, families with children, and veterans are likely to be found.

- 1.Chronically homeless individuals tend to be the hard-to-reach street homeless, living in encampments or using the winter emergency and overflow shelter beds. The CH individuals are found by word of mouth through grassroots organizations that provide them lunch, snacks, hygiene kits, etc. Massachusetts is a "right-to-shelter" state which requires the state to provide emergency shelter to eligible families with children under 18; therefore, chronically homeless families are not as prevalent in the FRCoC, and those families that are chronically homeless would most likely be placed in emergency shelter.
- 2.Massachusetts is a "right-to-shelter" state which requires the state to provide emergency shelter to eligible families with children under 18; therefore,

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Applicant: Fall River CoC MA 515

Project: MA-515 CoC Registration FY 2019 COC_REG_2019_170901

homeless families would most likely be placed in emergency shelter. If the family is not eligible, chances are that they are doubled up and would then not qualify as HUD-homeless and would not be counted.

3. The PIT Count Committee includes veteran service agencies such as the City's Veterans Service Officer and SSVF programs who help to identify homeless veterans.

The Fall River CoC uses a survey derived from the PIT Count forms on the HUD Homeless Data Exchange. The survey includes questions regarding household make-up, age range, length of homelessness, and breakdowns of all other subpopulations including veteran status and whether one is experiencing mental health and/or substance abuse disorder, domestic violence, or HIV/AIDS. Through these methods, the CoC has been very successful in collecting all survey data from all participants with the exception of children.

3A. Continuum of Care (CoC) System Performance

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:

The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources
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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

*3A-1. First Time Homeless as Reported in HDX.

Applicants must:

Report the Number of First Time Homeless as Reported in HDX.

431

3A-1a. First Time Homeless Risk Factors.

Applicants must:

- describe the process the CoC developed to identify risk factors the
 CoC uses to identify persons becoming homeless for the first time;
 describe the CoC's strategy to address individuals and families at risk
- describe the CoC's strategy to address individuals and families at risk of becoming homeless; and
- 3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time. (limit 2,000 characters)
- 1.The CoC identified the following factors to be indicative of becoming homeless for the first time through the triage and assessment intake process when the individual/family enters through the Coordinated Entry System: sudden loss of income, untreated chronic illness, substance abuse, disabling condition, domestic violence. At CE intake, the VI-SPDAT is completed.

 2.The CALL (CE) staff devises creative strategies for diversion and prevention such as having them stay where they stayed the previous night or assisting them to go back to their hometown. Community Counseling of Bristol County offers short-term community support to provide intensive case management to Medicaid clients considered at risk. Catholic Social Services runs a prevention

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program to provide crisis intervention as soon as possible to avoid eviction. Peer-to-peer recovery service agencies offer support in group or independent settings: Steppingstone, CCBC, Fellowship Health Resources, NAMI, Eliot Community Human Services, Vinfen's Empowering Resilience RCC. Tenancy Preservation Program helps disabled tenants facing eviction due to disabilityrelated behavior by developing a plan to maintain tenancy and monitoring the case as long as needed. RAFT provides short-term, limited financial assistance to help eligible families (with a least one child under the age of 21) avoid homelessness by retaining current housing or securing new housing. 3. The CALL (CE) staff devises creative strategies for diversion and prevention such as having them stay where they stayed the previous night or assisting them to go back to their hometown. Catholic Social Services receives ESG funds for Homelessness Prevention from the City of Fall River and the state of Massachusetts. NeighborWorks Housing Solutions for Southeastern Massachusetts is the regional provider that operates the Residential Assistance for Families in Transition (RAFT).

*3A-2. Length of Time Homeless as Reported in HDX.

Applicants must:

Report Average Length of Time Individuals and Persons in Families Remained Homeless as Reported in HDX.

140

3A-2a. Strategy to Reduce Length of Time Homeless.

Applicants must:

- 1. describe the CoC's strategy to reduce the length of time individuals and persons in families remain homeless;
- 2. describe how the CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
- 3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the length of time individuals and families remain homeless. (limit 2,000 characters)
- 1.To reduce LOT homeless, FRCoC implemented The CALL (CE) in 2015. An assessment is done. The VI-SPDAT is completed. The CALL then assesses the results to determine who receives services first. To be efficient and streamlined, The CALL uses a centralized waitlist and has real-time bed availability; attempts prevention and diversion first, then assesses for eligibility/suitability use of HP/RRH funds. Providers assist with mainstream benefit applications and follow-up and job training/referral.
- CoC Board continues to work on the updated action steps to end homelessness:
- •Identify issues around discharge planning who the offenders are, how to decrease occurrences how to enforce Massachusetts discharge planning laws.
- •Create volunteer/job opportunities locate sponsors and a pool of funds to incentivize homeless to volunteer/work, reestablish sense of worth of those who have been out of the workforce for extensive lengths of time, provide them with work experience and a work history.
- Develop approaches to facilitate everyday tasks of the homeless mobile

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showers, receipt of mail, obtaining birth certificates and identification, obtain appropriate attire for job interviews.

•Assist and support the Local Housing Authority to apply for available housing vouchers for homeless/at-risk/formerly homeless in permanent supportive housing programs in the HUD Mainstream Voucher Program. Utilize the vouchers to create a Moving On Strategy to rotate PSH units and open them up for additional clients. Supportive service agencies will provide case management to the residents who obtain vouchers.

2.The VI-SPDAT and the System Performance Measures are used to identify and prioritize those with longest histories of homelessness.
3.The CALL, Coordinated Entry System, operated by Catholic Social Services

(VI-SPDAT) and CoC Lead (SysPMs).

*3A-3. Successful Permanent Housing Placement and Retention as Reported in HDX.

Applicants must:

	Percentage
1. Report the percentage of individuals and persons in families in emergency shelter, safe havens, transitional housing, and rapid rehousing that exit to permanent housing destinations as reported in HDX.	33%
2. Report the percentage of individuals and persons in families in permanent housing projects, other than rapid rehousing, that retain their permanent housing or exit to permanent housing destinations as reported in HDX.	92%

3A-3a. Exits to Permanent Housing Destinations/Retention of Permanent Housing.

Applicants must:

- 1. describe the CoC's strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
- 2. provide the organization name or position title responsible for overseeing the CoC's strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
- 3. describe the CoC's strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations; and
- 4. provide the organization name or position title responsible for overseeing the CoC's strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations.

(limit 2,000 characters)

1.Strategies to increase the rate at which individuals and persons in families in ES, SH, TH & RRH exit to permanent housing destinations include:

•Assist and support the Local Housing Authority to apply for available housing vouchers for homeless/at-risk in the HUD Mainstream Voucher Program. Utilize the vouchers to create a Moving On Strategy. Supportive service agencies will

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provide case management to the residents who obtain vouchers.

•Create volunteer/job opportunities – develop a program to incentivize homeless to volunteer/work, reestablish sense of worth for those unemployed at length, provide them with work experience and work history.

- •Utilize ESG Rapid Re-Housing funds to move individuals and families from emergency shelter to permanent housing and permanent supportive housing.
- •Research HUD-assisted private housing, and create a campaign to encourage private landlords to adopt a homeless preference.

 2.CoC Board
- 3.Strategies to increase the rate at which individuals and persons in families in PSH projects, other than RRH, retain their permanent housing or exit to permanent housing destinations include:
- •Assist and support the Local Housing Authority to apply for available housing vouchers for homeless/at-risk in the HUD Mainstream Voucher Program. Utilize the vouchers to create a Moving On Strategy. Supportive service agencies will provide case management to the residents who obtain vouchers.
- •Create volunteer/job opportunities develop a program to incentivize homeless to volunteer/work, reestablish sense of worth for those unemployed at length, provide them with work experience and work history.
- •Engage the McKinney-Vento School Liaison to identify students in families who need assistance to retain housing.
- •Research HUD-assisted private housing, and create a campaign to encourage private landlords to adopt a homeless preference.
 4.CoC Board

*3A-4. Returns to Homelessness as Reported in HDX.

Applicants must:

	Percentage	
1. Report the percentage of individuals and persons in families returning to homelessness over a 6-month period as reported in HDX.	2%	
2. Report the percentage of individuals and persons in families returning to homelessness over a 12-month period as reported in HDX.	4%	

3A-4a. Returns to Homelessness–CoC Strategy to Reduce Rate.

Applicants must:

- 1. describe the strategy the CoC has implemented to identify individuals and persons in families who return to homelessness;
- 2. describe the CoC's strategy to reduce the rate of additional returns to homelessness; and
- 3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the rate individuals and persons in families return to homelessness. (limit 2,000 characters)
- 1. The indications of Returns to Homelessness run deeper than just the problems of the individual or family who has experienced homelessness. Although mental health and addiction issues are a strong indicator that one may not be able to retain housing, there are issues beyond the control of the

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homeless that affect housing stability:

- •The Cliff Effect refers to the notion that when low-income working families start to earn more, their public benefits are greatly reduced and/or eliminated and they cannot make ends meet without the support.
- The lack of safe, decent, sanitary, affordable housing causes low-income families in desperate need of housing to tolerate lesser living conditions because that is all they can afford. Also, the chance that these rental properties may be condemned is highly probable and out of the renter's control.
- •The lack of vouchers to make housing more affordable puts more safe, decent, sanitary, affordable housing out of reach of low-income individuals and families. 2. The CoC's strategy to reduce Returns to Homelessness:
- Utilize ESG Prevention funds to assist individuals and families obtain their housing when in crisis.
- Assist and support the Local Housing Authority to apply for available housing vouchers for homeless/at-risk in the HUD Mainstream Voucher Program. Utilize the vouchers to create a Moving On Strategy. Supportive service agencies will provide case management to the residents who obtain vouchers.
- •Engage the McKinney-Vento School Liaison to identify students in families who may be unstable or in crisis.
- •Create volunteer/job opportunities/training develop a program to incentivize homeless to volunteer/work or attend job training, reestablish sense of worth for those unemployed at length, provide them with work with living wages.
- •Research HUD-assisted private housing, and create a campaign to encourage private landlords to adopt a homeless preference. 3.CoC Board

*3A-5. Cash Income Changes as Reported in HDX.

Applicants must:

	Percentage
1. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their employment income from entry to exit as reported in HDX.	21%
2. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their non-employment cash income from entry to exit as reported in HDX.	52%

3A-5a. Increasing Employment Income.

Applicants must:

- 1. describe the CoC's strategy to increase employment income:
- 2. describe the CoC's strategy to increase access to employment;
- 3. describe how the CoC works with mainstream employment organizations to help individuals and families increase their cash income; and
- 4. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase jobs and income from employment. (limit 2,000 characters)

1.To increase employment income, the CoC needs an environment to assist

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MA 515

COC_REG_2019_170901

Applicant: Fall River CoC **Project:** MA-515 CoC Registration FY 2019

with resume-building; skills and clothing/materials for interviews; opportunities for job training or education (community college, trade schools); assistance in seeking better job openings in their field. For those who have been out of work for an extended period, or have low job skills/education levels, on-the-job support and communication with employers is key to assist employees with problem-solving and conflict-resolution. In all cases, employment stability and advancement must be promoted. The CoC Board now includes a director of a temp agency.

- 2. The ČoC Board has a strategy to create volunteer/job opportunities for street homeless by creating a pool of funds to incentivize homeless to volunteer/work, reestablish sense of worth of those who have been out of the work for extensive periods, provide them with work experience and a work history. A major healthcare provider plans to piggyback on the strategy and provide training in healthcare and provide job opportunities to those trainees.

 3. Job fairs are held by:
- •City administration at City Hall. Transportation is provided. Veterans and recent graduates receive early admission;
- Temp agencies (Able Assoc. and Monroe Staffing);
- Public elementary schools (for parents) and the community college.
 MassHire Career Center provides job referral, development, and placement

Mass Rehab Commission helps individuals with disabilities live and work independently.

Ticket to Work program helps SSI/SSDI beneficiaries, 18-64, progress toward financial independence.

YouthBuild assists at-risk young adults, 16-24, neither in work nor school, by providing education and job opportunities.

Secure Jobs program assists adults in families in shelter and other homeless programs to obtain employment.

CoC agencies have policies that employable clients complete employment profiles and obtain job training.

4.CoC Board

assistance.

3A-5b. Increasing Non-employment Cash Income.

Applicants must:

- 1. describe the CoC's strategy to increase non-employment cash income;
- 2. describe the CoC's strategy to increase access to non-employment cash sources;
- 3. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase non-employment cash income.
- 1.The CoC's strategy to increase non-employment cash income is to have case managers assist and follow through with clients applying for mainstream unearned income benefits, such as Supplemental Security Income, Social Security Disability Income, health insurance, food assistance (SNAP, WIC, locating food pantries and soup kitchens), Emergency Aid to the Elderly, Disabled and Children.
- 2.Case managers are SOAR-trained to increase access to SSI/SSDI for eligible homeless or at-risk adults who have mental illness, medical impairment, and/or co-occurring substance use disorder. Having a SOAR-trained case manager reduces the chance that the client will be rejected when applying for SSI/SSDI. Program staff can complete applications for insurance, SNAP benefits, and

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> EAEDC benefits at www.virtualgateway.com via www.mass.gov. Insurance can be applied for at any hospital, major healthcare facility (clinic), and through forprofit and non-profit insurance companies (Neighborhood Health Plan, Inc., Boston Medical HealthNet Plan, Fallon Community Health Plan). MassHire Career Center assists with applying for unemployment benefits. Department of Developmental Services now has a HIV/Homeless Liaison. 3.CoC and ESG agency staff are responsible to assist their clients to access applications to apply for non-employment cash income.

3A-5c. Increasing Employment. Attachment Required.

Applicants must describe how the CoC:

- 1. promoted partnerships and access to employment opportunities with private employers and private employment organizations, such as holding job fairs, outreach to employers, and partnering with staffing agencies; and
- 2. is working with public and private organizations to provide meaningful, education and training, on-the-job training, internship, and employment opportunities for residents of permanent supportive housing that further their recovery and well-being. (limit 2,000 characters)
- 1. The CoC promotes partnerships and access to employment by:
- Referring to Monroe Staffing and Able Associates. While temp positions are not long-term, they provide skill development, work history, and relationships with potential long-term employers.
- •HealthFirst, a major healthcare provider, aims to provide training and open up job opportunities to trainees.
- Blount Fine Foods has a corporate office, processing plant, and store/restaurant all located in/near FRCoC. They have entry-level opportunities and a history of hiring those in recovery.
- Secure Jobs program at SER-Jobs assists adults in families in homeless programs to obtain employment.
- •The Amazon Fulfillment Center has created 951 full-time jobs as of 12/2018, nearly twice the number promised. Amazon offers \$15-18.25/hour, 401(k), medical, dental, vision.
- •South Coast Market Place opened in Fall 2017 and boasts a movie theater, large grocery store, 5 varied food establishments, 10 stores, and other services.
- •Job fairs are held by:
- oCity administration at City Hall. Transportation is provided. Veterans receive early admission;
- oTemp agencies (Able Assoc. and Monroe Staffing);
- oPublic elementary schools (for parents) and the community college.
- 2.Education, on-the-job training, internship, employment for PSH clients:
- CoC agencies have policies that employable clients complete employment profiles and obtain job training.
- •The CoC Board now includes a director of a temp agency.
- •CoC PSH agencies refer clients to:
- oMassHire Career Center provides job referral, development, and placement assistance.
- oMA Rehab Commission helps disabled individuals obtain work.
- oTicket to Work program helps SSI/SSDI beneficiaries, 18-64, obtain jobs.

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> oYouthBuild assists at-risk young adults, 16-24, neither in work nor school, by providing education and job opportunities. oSecure Jobs program at SER-Jobs assists adults in families in homeless programs to obtain employment.

3A-5d. Promoting Employment, Volunteerism, and Community Service.

Applicants must select all the steps the CoC has taken to promote employment, volunteerism and community service among people experiencing homelessness in the CoC's geographic area:

1. The CoC trains provider organization staff on connecting program participants and people experiencing homelessness with education and job training opportunities.	
2. The CoC trains provider organization staff on facilitating informal employment opportunities for program participants and people experiencing homelessness (e.g., babysitting, housekeeping, food delivery).	
3. The CoC trains provider organization staff on connecting program participants with formal employment opportunities.	
4. The CoC trains provider organization staff on volunteer opportunities for program participants and people experiencing homelessness.	
5. The CoC works with organizations to create volunteer opportunities for program participants.	
6. The CoC works with community organizations to create opportunities for civic participation for people experiencing homelessness (e.g., townhall forums, meeting with public officials).	
7. Provider organizations within the CoC have incentives for employment.	
8. The CoC trains provider organization staff on helping program participants budget and maximize their income to maintain stability in permanent housing.	

3A-6. System Performance Measures 05/24/2019 **Data-HDX Submission Date**

Applicants must enter the date the CoCs submitted its FY 2018 System Performance Measures data in HDX. (mm/dd/yyyy)

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3B. Continuum of Care (CoC) Performance and Strategic Planning Objectives

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:

The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources
The FY 2019 CoC Program Competition Notice of Funding Availability at: https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-program-competition/#nofa-and-notices

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

3B-1. Prioritizing Households with Children.

Applicants must check each factor the CoC currently uses to prioritize households with children for assistance during FY 2019.

1. History of or Vulnerability to Victimization (e.g. domestic violence, sexual assault, childhood abuse)	X
2. Number of previous homeless episodes	X
3. Unsheltered homelessness	X
4. Criminal History	X
5. Bad credit or rental history	X
6. Head of Household with Mental/Physical Disability	X

3B-1a. Rapid Rehousing of Families with Children.

Applicants must:

- 1. describe how the CoC currently rehouses every household of families with children within 30 days of becoming homeless that addresses both housing and service needs;
- 2. describe how the CoC addresses both housing and service needs to ensure families with children successfully maintain their housing once

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assistance ends; and

- 3. provide the organization name or position title responsible for overseeing the CoC's strategy to rapidly rehouse families with children within 30 days of them becoming homeless. (limit 2,000 characters)
- 1.Currently homeless, EA-eligible families in MA have a "right to shelter". DHCD must place them in shelter. The family is then moved to housing with HomeBASE and/or RAFT funds. If not EA-eligible, the family is referred back to CE. The CALL assists in finding temporary solutions (e.g., doubling up). If the family needs some financial assistance, the FRCoC has ESG-RRH funds to assist families with security deposit, first and last months' rent. The VI-SPDAT is conducted to prioritize hardest-to-serve, and based on the VI score the family is put on a waitlist for PSH. If the family is placed in a PSH unit, the family completes applications for other subsidies as a plan to move on from the CoC program. The goal to move families out of homelessness within 30 days has been difficult due to lack of affordable housing.
- 2. Families maintain housing when assistance ends when placed in subsidized housing or provided with specific services:
- •Once the family is placed in shelter/housing, if eligible, it must complete applications for other subsidies.
- •HomeBASE and RAFT provide up to two years of rental subsidy, giving time for the family to increase income and stabilize their situation.
- •Intensive case management; Case managers are SOAR-trained and connect clients with mainstream employment organizations.
- Job referral, development, and placement assistance through MassHire Career Center, Secure Jobs, Ticket to Work, transportation to job fairs, interview skills, and job search.
- •If awarded in the FRCoC, utilize mainstream vouchers to create a Moving On Strategy. Supportive service agencies will provide case management to families who obtain vouchers.
- 3.Department of Housing and Community Development funded agencies According to System Performance Measures, only 4% of persons in families have returned to homelessness in 2 years.

3B-1b. Antidiscrimination Policies.

Applicants must check all that apply that describe actions the CoC is taking to ensure providers (including emergency shelter, transitional housing, and permanent housing (PSH and RRH)) within the CoC adhere to antidiscrimination policies by not denying admission to or separating any family members from other members of their family or caregivers based on any protected classes under the Fair Housing Act, and consistent with 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or - Insured Housing.

1. CoC conducts mandatory training for all CoC- and ESG-funded housing and services providers on these topics.			
2. CoC conducts optional training for all CoC- and ESG-funded housing and service providers on these topics.			
3. CoC has worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.			X
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4. CoC has worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within the CoC geographic area that might be out of compliance and has taken steps to work directly with those facilities to come into compliance.	
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3B-1c. Unaccompanied Youth Experiencing Homelessness–Addressing Needs.

Applicants must indicate whether the CoC's strategy to address the unique needs of unaccompanied youth experiencing homelessness who are 24 years of age and younger includes the following:

1. Unsheltered homelessness	Yes
2. Human trafficking and other forms of exploitation	Yes
3. LGBT youth homelessness	Yes
4. Exits from foster care into homelessness	Yes
5. Family reunification and community engagement	Yes
6. Positive Youth Development, Trauma Informed Care, and the use of Risk and Protective Factors in assessing youth housing and service needs	Yes

3B-1c.1. Unaccompanied Youth Experiencing Homelessness–Prioritization Based on Needs.

Applicants must check all that apply that describes the CoC's current strategy to prioritize unaccompanied youth based on their needs.

1. History of, or Vulnerability to, Victimization (e.g., domestic violence, sexual assault, childhood abuse)	
2. Number of Previous Homeless Episodes	Х
3. Unsheltered Homelessness	Х
4. Criminal History	Х
5. Bad Credit or Rental History	Х

3B-1d. Youth Experiencing Homelessness–Housing and Services Strategies.

Applicants must describe how the CoC increased availability of housing and services for:

- 1. all youth experiencing homelessness, including creating new youthfocused projects or modifying current projects to be more youth-specific or youth-inclusive; and
- 2. youth experiencing unsheltered homelessness including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive. (limit 3,000 characters)

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1.Francis House, located in the FRCoC, is the only Youth PSH program in Bristol County. The 8 residents are encouraged to go to school or become employed.

Killian's House, in a nearby CoC, is the only youth ES in the County. Youth waiting to get into Francis House are referred to Killian's House, also consisting

of 8 beds.

Killian's House also hosted a new overflow shelter during the winter months. Bristol Community College staff are educated to spot traits of an unstable home life. BCC offers a fairly priced education, inexpensive child care, and the Bristol Mobile Food Market. BCC allows supervised children on campus and accommodates young students who are homeless or in foster care.

Children are allowed to remain in foster care until age 21.

F.R. Pride LGBT Center launched in June 2019. Prior to its opening, there were scarce, unsteady LGBT programs in the area. The Center's aim is "to improve the overall health outcomes of LGBTQ+ youth...to educate and support their overall well-being." Programs include a Youth Advisory Council, Wellness Wednesdays, and Family Ties for parents of LGBT children. The Center offers Cultural Humility Training, will be hosting a LGBTQ+ community provider alliance, and developed an online directory of LGBT-friendly businesses. YouthBuild (YMCA program) serves youth aged 16-24 who work toward attaining a GED while learning vocational skills by building homes. 2. Francis House, located in the FRCoC, is the only Youth PSH program in Bristol County. The 8 residents are encouraged to go to school or become employed.

Killian's House, in a nearby CoC, is the only youth ES in the County. Youth waiting to get into Francis House are referred to Killian's House, also consisting of 8 beds.

Killian's House also hosted a new overflow shelter during the winter months. F.R. Pride LGBT Center launched in June 2019. The Center's aim is "to improve the overall health outcomes of LGBTQ+ youth...to educate and support their overall well-being." Programs include a Youth Advisory Council, Wellness Wednesdays, and Family Ties for parents of LGBT children. The Center offers Cultural Humility Training, will be hosting a LGBTQ+ community provider alliance, and developed an online directory of LGBT-friendly businesses. CSS now offers a Youth Services Mobile Resource Center in the County. The modified camper goes to where homeless unaccompanied youth are reportedly staying, offers them transportation to shelter and services to get them into safer settings. The outreach team provides hygiene items, food, gift cards, and literature regarding housing and services. The team builds trust with the unsheltered youth population. The team is in communication with the CoCs' school liaisons regarding youth aging out of foster care and those 18 and older in need of assistance, and they are working out logistics of setting up on the area college campuses.

3B-1d.1. Youth Experiencing Homelessness-Measuring Effectiveness of Housing and Services Strategies.

Applicants must:

- 1. provide evidence the CoC uses to measure each of the strategies in question 3B-1d. to increase the availability of housing and services for youth experiencing homelessness;
- 2. describe the measure(s) the CoC uses to calculate the effectiveness of both strategies in question 3B-1d.; and

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3. describe why the CoC believes the measure it uses is an appropriate way to determine the effectiveness of both strategies in question 3B-1d. (limit 3,000 characters)

1.Homeless Youth and those at-risk of homelessness tend not to want to be in such a position but are reluctant to seek services fearing repercussions. Killian's House and Francis House provide a safe, stable residence with peers where they get specialized case management specific to their age range. Many youths are asked to leave their homes due to sexual preference or gender identity and F.R. Pride LGBT Center is working to provide a safe place to express their fears and concerns and to educate themselves, their parents/caregivers, and the community at large on their culture.

The Youth Services Mobile Resource Center provides much needed products and services to the unsheltered youth population. It reaches out where youth are reportedly or normally found so that the youth do not have to leave their comfort zones and expose themselves.

The youth in homeless programs are captured in HMIS, regardless whether they are in a youth-specific program, and subject to the same reporting means and System Performance Measures.

2. Homeless Youth are subject to the same System Performance Measures as any other homeless, regardless whether they are in a youth-specific program:

First Time Homeless

Length of Time Homeless

Returns to Homelessness

Change in Earned/Unearned Income

Number of Times Homeless

Exits to/Retention of Permanent Housing Destinations

3.It would be expected that there would be more First Time Homeless. Successful Performance Measures for the Youth subpopulation would include shorter Length of Time Homeless and fewer Returns to Homelessness. If not, this would indicate serious issues in the system. Another expected outcome would be increase in "Earned" Income specifically.

3B-1e. Collaboration-Education Services.

Applicants must describe:

- 1. the formal partnerships with:
 - a. youth education providers;
 - b. McKinney-Vento LEA or SEA; and
 - c. school districts; and
- 2. how the CoC collaborates with:
 - a. youth education providers;
 - b. McKinney-Vento Local LEA or SEA; and
 - c. school districts.

(limit 2,000 characters)

1. The Youth Education Providers, Head Start and Early Head Start have formal partnerships with service providers. Subtitle B of the McKinney-Vento Homeless Assistance Act ensures educational rights and protections for homeless students. In Massachusetts, all school districts must comply with the McKinney-Vento Act which requires the following: maintain students in school of origin; provide transportation to ensure access to school of origin; enroll homeless

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students immediately, even if required documentation is missing; require school districts to review and revise all local policies that may act as a barrier to retention and enrollment of homeless students; require a local homeless education liaison in all districts. Liaisons ensure homeless students "enroll in, and have a full and fair opportunity to succeed in, the schools in their district." Providers contact Liaisons if they have children whose educational needs are not being met.

2.Head Start is a free child development pre-school program for low-income families and provides opportunities for parents to get involved to improve their own education and employment potential.

People, Inc. also hosts several programs for pre-school children in low-income families, and parents are encouraged to participate.

The McKinney-Vento Liaison is on the Task Force to End Homelessness (CoC Board) and attends meetings to provide numbers of homeless/at-risk students. During the MA Youth Count, the FRSD allows us to provide the high schools with fliers and announces the opportunity to take the survey.

Bristol Community College staff are taught to spot traits of an unstable home life. BCC offers a fairly priced education, inexpensive child care, and the Bristol Mobile Food Market. BCC accommodates young students who are homeless or in foster care. BCC and the Youth Services Mobile Resource Center team are working out logistics of setting up on campus during events like the Mobile Food Market.

3B-1e.1. Informing Individuals and Families Experiencing Homeless about Education Services Eligibility.

Applicants must describe policies and procedures the CoC adopted to inform individuals and families who become homeless of their eligibility for education services. (limit 2,000 characters)

The Coc has adopted Subtitle B of the McKinney-Vento Homeless Assistance Act:

Subtitle B of the McKinney-Vento Homeless Assistance Act ensures educational rights and protections for homeless students. In Massachusetts, all school districts must comply with the McKinney-Vento Act which requires the following: maintain students in school of origin; provide transportation to ensure access to school of origin; enroll homeless students immediately, even if required documentation is missing; require school districts to review and revise all local policies that may act as a barrier to retention and enrollment of homeless students; require a local homeless education liaison in all districts. Liaisons ensure homeless students "enroll in, and have a full and fair opportunity to succeed in, the schools in their district." Homeless students are enrolled in school immediately to provide educational stability and avoid separation from school for any time while documents are located. Providers contact Liaisons if they have children whose educational needs are not being met. These policies are communicated to homeless individuals and families as soon as they enter the system. The providers take the right to education very seriously, and have mandates that children must attend school. Francis House, PSH for young males age 18-24, encourages the residents to enroll in school if they are not employed full-time.

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3B-1e.2. Written/Formal Agreements or Partnerships with Early Childhood Services Providers.

Applicant must indicate whether the CoC has an MOU/MOA or other types of agreements with listed providers of early childhood services and supports and may add other providers not listed.

	MOU/MOA	Other Formal Agreement
Early Childhood Providers	No	No
Head Start	Yes	No
Early Head Start	Yes	No
Child Care and Development Fund	No	No
Federal Home Visiting Program	No	No
Healthy Start	No	No
Public Pre-K	No	No
Birth to 3 years	No	No
Tribal Home Visting Program	No	No
Other: (limit 50 characters)		•
McKinney-Vento Board	No	Yes

3B-2. Active List of Veterans Experiencing Homelessness.

Applicant must indicate whether the CoC Yes uses an active list or by-name list to identify all veterans experiencing homelessness in the CoC.

3B-2a. VA Coordination-Ending Veterans Homelessness.

Applicants must indicate whether the CoC is Yes actively working with the U.S. Department of Veterans Affairs (VA) and VA-funded programs to achieve the benchmarks and criteria for ending veteran homelessness.

3B-2b. Housing First for Veterans.

Applicants must indicate whether the CoC Yes has sufficient resources to ensure each veteran experiencing homelessness is assisted to quickly move into permanent housing using a Housing First approach.

3B-3. Racial Disparity Assessment. Attachment Required.

Applicants must:

1. select all that apply to indicate the findings from the CoC's Racial Disparity Assessment; or

2. select 7 if the CoC did not conduct a Racial Disparity Assessment.

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1. People of different races or ethnicities are more likely to receive homeless assistance.	
2. People of different races or ethnicities are less likely to receive homeless assistance.	
3. People of different races or ethnicities are more likely to receive a positive outcome from homeless assistance.	
4. People of different races or ethnicities are less likely to receive a positive outcome from homeless assistance.	
5. There are no racial or ethnic disparities in the provision or outcome of homeless assistance.	
6. The results are inconclusive for racial or ethnic disparities in the provision or outcome of homeless assistance.	
7. The CoC did not conduct a racial disparity assessment.	X

4A. Continuum of Care (CoC) Accessing Mainstream Benefits and Additional Policies

Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

4A-1. Healthcare-Enrollment/Effective Utilization

Applicants must indicate, for each type of healthcare listed below, whether the CoC assists persons experiencing homelessness with enrolling in health insurance and effectively utilizing Medicaid and other benefits.

Type of Health Care	Assist with Enrollment	Assist with Utilization of Benefits?
Public Health Care Benefits (State or Federal benefits, Medicaid, Indian Health Services)	Yes	Yes
Private Insurers:	Yes	Yes
Non-Profit, Philanthropic:	Yes	Yes
Other: (limit 50 characters)		
SOAR-Trained Providers	Yes	Yes

4A-1a. Mainstream Benefits.

Applicants must:

- 1. describe how the CoC systematically keeps program staff up to date regarding mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within the geographic area;
- 2. describe how the CoC disseminates the availability of mainstream resources and other assistance information to projects and how often;
- 3. describe how the CoC works with projects to collaborate with healthcare organizations to assist program participants with enrolling in

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health insurance;

4. describe how the CoC provides assistance with the effective utilization of Medicaid and other benefits; and

5. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy for mainstream benefits. (limit 2,000 characters)

1.Within 30 days of program entry, providers assist participants to obtain mainstream benefits. Community partners and on-line applications facilitate the application process. SNAP, WIC, cash assistance and health insurance applications can be accessed on-line. Educational materials, in-person trainings, transportation to medical appointments, and assistance with insurance enrollment are provided, as is follow up. SOAR trainings are completed by staff of the CoC agency members. Presentations by any agency serving the homeless are welcome at meetings of the CoC members and the CoC Board. Agencies provide calendars of events, newsletters, and mass emailings of events and networking opportunities. Other agencies forward notices to the CoC Lead who disseminates it to a large listserv.

2.Daily: Services pamphlet (updated annually) is available at www.FallRiverHomeless.com and various agencies, soup kitchens, and food pantries; winter overflow shelter and inclement weather/overflow shelter;

1.800.homeless hotline is available in conjunction with CE; listserv e-mails from

Monthly: Information is circulated at HSPC and MTF meetings; Greater Fall River Addiction Help Center.

Quarterly: SouthCoast Regional Network to End Homelessness; MBHP Behavioral and Medical Health Cluster.

Annually: Candlelight Vigil for Hunger and Homelessness Awareness Week; Project Homeless Connect; World AIDS Day; Overdose Awareness Day; Recovery Health and Wellness Day.

- 3.Health Insurance enrollment is available at the 2 main hospitals as well as 3 other major healthcare facilities. Homeless program staff assist with insurance applications. MBHP Cluster quarterly meetings are open to housing and service providers
- 4. The CoC directs providers to presentations and webinars by state and federal depts. regarding the utilization of health benefits to provide case management. 5. Homeless Service Providers Coalition.

4A-2. Lowering Barriers to Entry Data:

Applicants must report:

various state and federal depts.

1. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition.	7	
2. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	7	
Percentage of new and renewal PSH, RRH, Safe-Haven, SSO non-Coordinated Entry projects the CoC has ranked in its CoC Priority Listing in the FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.		

4A-3. Street Outreach.

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Applicants must:

- 1. describe the CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;
- 2. state whether the CoC's Street Outreach covers 100 percent of the CoC's geographic area;
- 3. describe how often the CoC conducts street outreach; and
- 4. describe how the CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance. (limit 2,000 characters)
- 1.FRCoC Street Outreach consists of 3 organizations that outreach for different purposes but all with the same goal of gaining the trust of the street homeless and convincing them to accept services. CSPECH and Peer2Peer workers of First Step Inn emergency shelter, the grass-roots organization Hearts of Hope, and Eliot Community Human Services, provider of mental health and developmental disabilities services, all provide street outreach. Former consumers often accompany the street outreach teams. Hearts of Hope staff provide street homeless their cell numbers and now have a drop-in center. 2. The outreach teams have proficient knowledge of where to find the unsheltered homeless. The teams visit places that the homeless tend to frequent: known encampments, fast food restaurants, laundromats, food pantries and soup kitchens, bicycle/walking paths, public library, bus terminal, and outdoor hang-outs; some visits are pre-arranged. If a neighborhood resident, business owner, patron, etc. provides information about where the homeless may be, a team is called out to investigate. The teams also receive and act on word-of-mouth from other street homeless. Affluent neighborhoods are not usually targets for outreach unless specific information is provided that homeless people may be in the area.
- 3. The street outreach teams go out as called upon, during point-in-time counts, prior to extreme weather events, to deliver lunches, and whenever they have donations to distribute.
- 4. The homeless that outreach teams usually encounter are the ones that only use shelter during extreme weather conditions. Most live in communities of tent encampments. The teams provide a basis of trust with the street homeless. Street homeless rarely seek services other than medical and distribution of food and hygiene goods. The teams provide pamphlets, advice, and information on how to access shelter and services when the homeless are ready.

4A-4. RRH Beds as Reported in HIC.

Applicants must report the total number of rapid rehousing beds available to serve all household types as reported in the Housing Inventory Count (HIC) for 2018 and 2019.

	2018	2019	Difference
RRH beds available to serve all populations in the HIC	213	11	-202

4A-5. Rehabilitation/Construction Costs-New No Projects.

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Applicants must indicate whether any new project application the CoC ranked and submitted in its CoC Priority Listing in the FY 2019 CoC Program Competition is requesting \$200,000 or more in funding for housing rehabilitation or new construction.

4A-6. Projects Serving Homeless under Other No Federal Statutes.

Applicants must indicate whether the CoC is requesting to designate one or more of its SSO or TH projects to serve families with children or youth defined as homeless under other federal statutes.

4B. Attachments

Instructions:

Multiple files may be attached as a single .zip file. For instructions on how to use .zip files, a reference document is available on the e-snaps training site: https://www.hudexchange.info/resource/3118/creating-a-zip-file-and-capturing-a-screenshot-resource

Document Type	Required?	Document Description	Date Attached
_FY 2019 CoC Competition Report (HDX Report)	Yes	FY2019 CoC Compet	09/24/2019
1C-4.PHA Administration Plan–Moving On Multifamily Assisted Housing Owners' Preference.	No		
1C-4. PHA Administrative Plan Homeless Preference.	No	PHA Administrativ	09/24/2019
1C-7. Centralized or Coordinated Assessment System.	Yes	Coordinated Entry	09/24/2019
1E-1.Public Posting–15-Day Notification Outside e- snaps–Projects Accepted.	Yes	15-Day Notificati	09/24/2019
1E-1. Public Posting–15-Day Notification Outside e- snaps–Projects Rejected or Reduced.	Yes	15-Day Notificati	09/24/2019
1E-1.Public Posting–30-Day Local Competition Deadline.	Yes	30-Day Local Comp	09/24/2019
1E-1. Public Posting–Local Competition Announcement.	Yes	Local Competition	09/24/2019
1E-4.Public Posting–CoC- Approved Consolidated Application	Yes		
3A. Written Agreement with Local Education or Training Organization.	No		
3A. Written Agreement with State or Local Workforce Development Board.	No		
3B-3. Summary of Racial Disparity Assessment.	Yes	Racial Disparity	09/24/2019
4A-7a. Project List-Homeless under Other Federal Statutes.	No		
Other	No		
Other	No		

FY2019 CoC Application	Page 47	09/24/2019
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Othor	No	1
Other	No	

Attachment Details

Document Description: FY2019 CoC Competition Report

Attachment Details

Document Description:

Attachment Details

Document Description: PHA Administrative Plan Homeless Preference

Attachment Details

Document Description: Coordinated Entry Operational Standards

Attachment Details

Document Description: 15-Day Notification Accepted or Rejected

Attachment Details

Document Description: 15-Day Notification Accepted or Rejected

FY2019 CoC Application	Page 49	09/24/2019
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Attachment Details

Document Description: 30-Day Local Competition Deadline

Attachment Details

Document Description: Local Competition Announcement

Attachment Details

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FY2019 CoC Application	Page 50	09/24/2019	
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Document Description: Racial Disparity Tool

Attachment Details

Document Description:

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. Identification	09/16/2019
1B. Engagement	09/20/2019
1C. Coordination	09/20/2019
1D. Discharge Planning	No Input Required
1E. Local CoC Competition	09/23/2019
1F. DV Bonus	No Input Required
2A. HMIS Implementation	09/16/2019
2B. PIT Count	09/16/2019
3A. System Performance	09/23/2019
3B. Performance and Strategic Planning	09/20/2019
4A. Mainstream Benefits and Additional Policies	09/23/2019
4B. Attachments	Please Complete

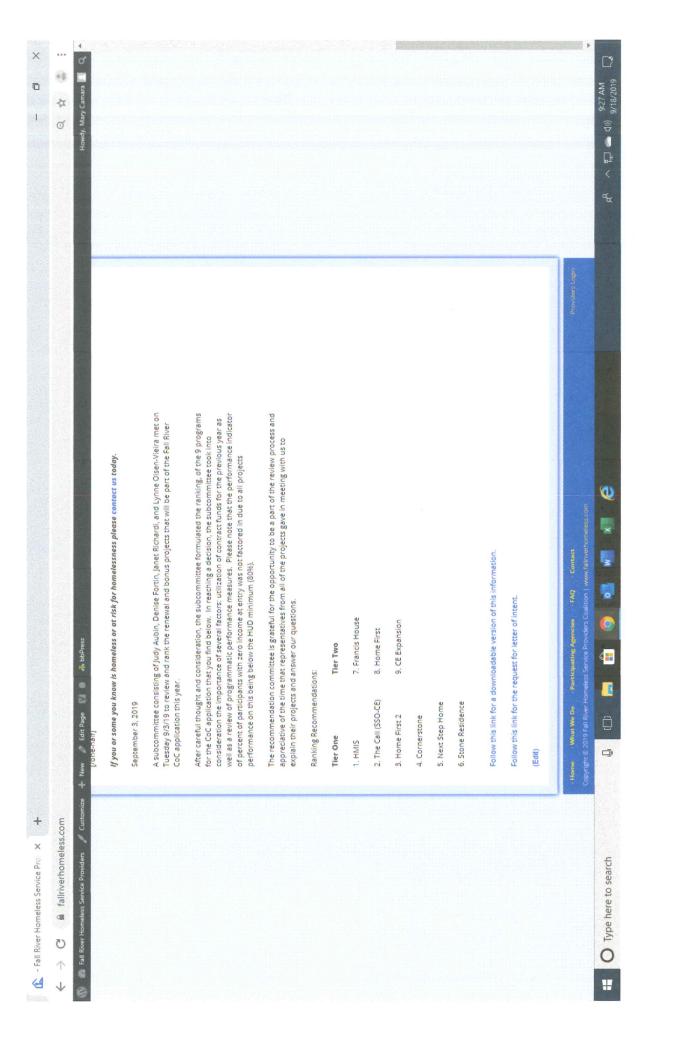
Page 52

09/24/2019

FY2019 CoC Application

Submission Summary

No Input Required







September 11, 2019

Fall River Community Development Agency
Ms. Mary Camara, Coordinator of Homeless Programs
One Government Center
Fall River, Massachusetts 02722

Dear Ms. Camara:

Thank you for your interest in the Continuum of Care application process for Fiscal Year 2019.

The City and the CoC are pleased to inform you that the following application has been accepted, and the Selection & Ranking Committee have reviewed the projects and ranked them under Tiers 1 and 2 for the CoC Priority Listing:

Tier 1

- 1. Homeless Management Information System renewal
- 2. The CALL (Coordinated Entry)

Tier 2

9. Coordinated Entry Expansion

The complete memo from the Review and Ranking Committee is also attached and will be available on www.FallRiverHomeless.com.

The decision-making process was a difficult one in these times of intense competition for limited grant dollars.

Again, thank you for your interest in our common goal to eradicate homelessness, and looking forward to continue working with you.

Sincerely,

Michael P. Dion





Executive Director / CFO

Mayor

September 11, 2019

Catholic Social Services Ms. Susan Mazzarella, Executive Director 1600 Bay Street Fall River, Massachusetts 02724

Dear Ms. Mazzarella:

Thank you for your interest in the Continuum of Care application process for Fiscal Year 2019.

The City and the CoC are pleased to inform you that all your renewal applications have been accepted, and the Review & Ranking Committee have reviewed the projects and ranked them under Tiers 1 and 2 for the CoC Priority Listing:

Tier 1

- 2. The CALL – Fall River (Coordinated Entry) – renewal A Loving Home – renewal
- 4. Cornerstone - renewal
- 7a. Francis House renewal

Tier 2

- 7b. Francis House – renewal
- Coordinated Entry Expansion

Regrettably, the Committee needed to place Francis House as straddling Tiers 1 and 2. The decisionmaking process was a difficult one in these times of intense competition for limited grant dollars.

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Again, thank you for your interest in our common goal to eradicate homelessness, and looking forward to continue working with you.

Sincerely,





Executive Director / CFO

Mayor

September 11, 2019

Steppingstone, Inc. Ms. Kathleen Schedler-Clark, Executive Director 466 North Main Street Fall River, Massachusetts 02720

Dear Ms. Schedler-Clark:

Thank you for your interest in the Continuum of Care application process for Fiscal Year 2019.

The City and the CoC are pleased to inform you that all your renewal applications have been accepted, and the Selection & Ranking Committee have reviewed the projects and ranked them under Tiers 1 and 2 for the CoC Priority Listing:

Tier 1

- 3. Home First 2 – renewal
- 5. Next Step Home Program - renewal
- Stone Residence renewal 6.

Tier 2

Home First - renewal

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Sincerely,

A subcommittee consisting of Judy Aubin, Denise Fortin, Janet Richardi, and Lynne Olsen-Vieira met on Tuesday 9/3/19 to review and rank the renewal and bonus projects that will be part of the Fall River CoC application this year.

After careful thought and consideration, the subcommittee formulated the ranking, of the 9 programs for the CoC application that you find below. In reaching a decision, the subcommittee took into consideration the importance of several factors: utilization of contract funds for the previous year as well as a review of programmatic performance measures. Please note that the performance indicator of percent of participants with zero income at entry was not factored in due to all projects performance on this being below the HUD minimum (80%).

The recommendation committee is grateful for the opportunity to be a part of the review process and appreciative of the time that representatives from all of the projects gave in meeting with us to explain their projects and answer our questions.

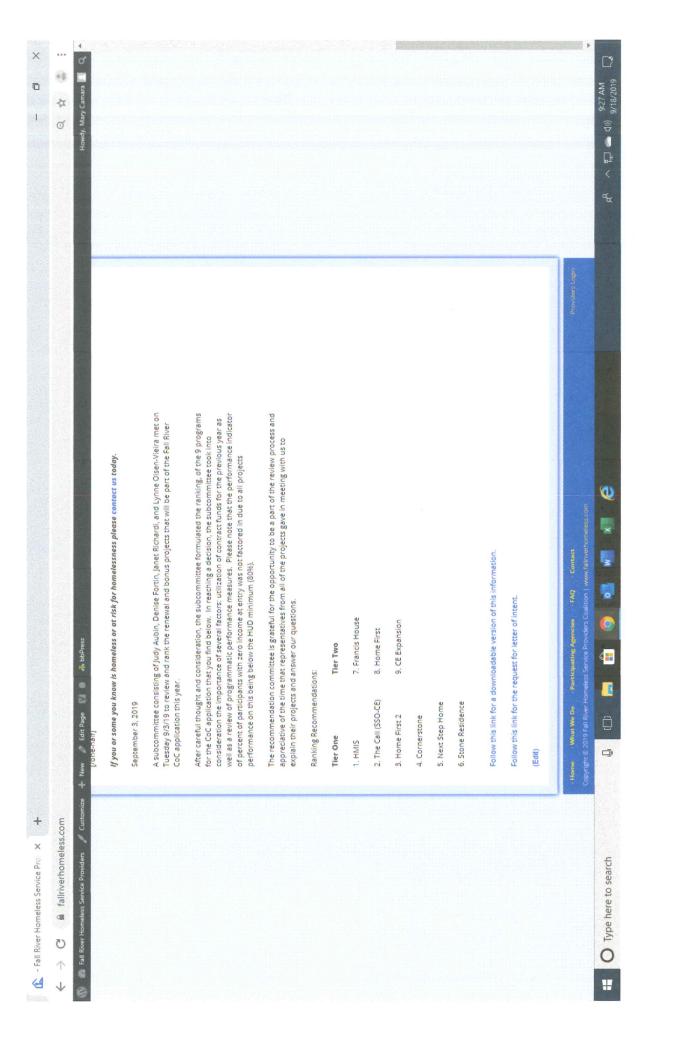
Ranking Recommendations:

Tier One

- 1. HMIS
- 2. The Call (SSO-CE)
- 3. Home First 2
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- 5. Next Step Home
- 6. Stone Residence

Tier Two

- 7. Francis House
- 8. Home First
- 9. CE Expansion







September 11, 2019

Fall River Community Development Agency
Ms. Mary Camara, Coordinator of Homeless Programs
One Government Center
Fall River, Massachusetts 02722

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- 6. Stone Residence

Tier Two

- 7. Francis House
- 8. Home First
- 9. CE Expansion

Fw: CoC NOFA: Request for Letters of Intent

From: Mary Camara (mdcamaracda@yahoo.com)

To: sue.bennett@steppingstoneinc.org; jnix@steppingstoneinc.org; martha@cssdioc.org;

rmedeiros@steppingstoneinc.org; smazzarella@cssdioc.org; kclark@steppingstoneinc.org;

mbarbosa@cssdioc.org; rrosa@cssdioc.org

Date: Wednesday, July 31, 2019, 10:20 AM EDT

I'm not sure this reached everyone it was supposed to reach, so I'm sending it to you as the ones who process the renewal applications specifically.

I apologize for that oversight!

I have included the GIW that HUD is utilizing for this application, which may or may not reflect previously approved amendments to your grants. Unfortunately you must go with the GIW numbers. Sometimes it takes a couple of years for HUD to have the same budget in the GIW/LOCCS that you are now using.

If you have any questions, please give me a call.

Thank you,

Mary

Mary D. Camara, Coordinator of Homeless Programs Fall River Community Development Agency One Government Center, 4th floor Fall River, Massachusetts 02722 phone: 508-679-0131 fax: 508-679-0752 MDCamaraCDA@yahoo.com

---- Forwarded Message -----

From: Mary Camara <mdcamaracda@yahoo.com>

To: Brian Weeks <psbrianweeks@gmail.com>; Janet Richardi <sococonsult@gmail.com>; Steven Burt

<sburt@frpd.org>; Elizabeth Mandell <elizabeth.mandell@bmc.org>; Judith Aubin <judith.aubin@state.ma.us>; Tess

Curran <tcurran@fallriverma.org>; Delight Bucko <vabc755@gmail.com>; Tracy Ibbotson

<tracv.ibbotson@steward.org>: Nicholas Christ <nchrist@baycoastbank.com>: Stephen O'Keefe

<stephen.okeefe@state.ma.us>; Josh Smith <jsmith@mybrotherskeeper.org>; Anabela Oliveira

<aoliveira@steppingstoneinc.org>; Beth Faunce <bfaunce@frfd.org>; Tracy Vadeboncoeur

<tracy.vadeboncoeur@steward.org>; Dave Perry <dperry49@cox.net>; James Brian Clarkmoore

<xjbrianx@gmail.com>; Thomas DeForge <tdeforge@baycove.org>; Colleen Feeney

<colleen.feeney@steward.org>; Cyndi Couto <ccouto@fallriverschools.org>; Kathleen Povar

kathleen.povar@fallriverha.org; mary camara <mdcamaracda@yahoo.com; Michael Dion

<mdion@fallriverma.org>; Sandra Letendre <sletendre@baycoastbank.com>; Carlos Asian

<carlos.asian@monroestaffing.com>; Kim Smith liveunited@uwgfr.org>; Meg Rogers <mrogers@uwgfr.org>; Alicia

Beth Vittorino <heartsofhopefr@gmail.com>; Julie Almond <almondj@healthfirstfr.org>; Albert Araujo

<alaaraujo1@gmail.com>; Susan Mazzarella <smazzarella@cssdioc.org>; Catiana Rosario

<catiana.rosario@steward.org>; Ps. Tom Mello <ptmello41@gmail.com>; Myvette Sousa

<msousa@blountfinefoods.com>; Lubelia Raposo <lraposo@ser-jobs.com>; Kathy Schedler Clark

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Mancini <rrmancini@comcast.net>; Maria Ferreira-Bedard <mferreira-bedard@ser-jobs.com>; Jeff Medeiros

<jmedeiros@frfd.org>; Denise Fortin <dfortin@eliotchs.org>; Olivia Botelho <olivia.botelho@bmchp.org>; Rosa

Medeiros <rmedeiros@steppingstoneinc.org> **Sent:** Friday, July 26, 2019, 11:50:44 AM EDT

Subject: CoC NOFA: Request for Letters of Intent

Please see the attached documents regarding the FY2019 Continuum of Care competition for funding for housing and services for the homeless. Please read the information carefully, and contact me for more information if needed.

The competition announcement and other related information is here, but the detailed instructions to complete the applications is not yet available:

The FY 2019 CoC Program Competition is Now Open and e-snaps is Now Available -

HUD Exchange

The FY 2019 CoC Program Competition is Now Op and e-snaps is Now Avail...

Thank you, Mary

The FY 2019 CoC Program Competition is Now Op and e-snaps is Now Avail...

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Request for Letters of Intent.pdf 378kB



All Available Funding FY2019.docx 15.6kB



CoC_GIW_CoC_MA-515-2018_MA_2019_20190403.xlsx 15kB

Fall River Homeless Service Providers Coalition

July 25, 2019

Dear Director:

This is to inform you that the Department of Housing and Urban Development (HUD) has released the Continuum of Care application for its competitive grants for housing and services for the homeless.

Any entity looking to apply for renewal funding of its programs must forward a Letter of Intent to the Homeless Service Providers Coalition (HSPC) by 5:00 p.m., August 8, 2019.

The organization must actively participate in the application process and may schedule time with me at my office to obtain assistance to complete the application in e-snaps, if necessary. Project applications will be due in e-snaps **August 23, 2019**.

Also attached is a description of opportunities that are available in the federal competition and may be available in the Fall River competition (local approval pending; available to any 501(c)(3) organization operating in Fall River). The opportunity to consolidate existing CoC projects is available, provided that the projects are operated by the same agency and of the same component. Please include information regarding what programs your agency is considering for consolidation in your Letter of Intent.

General information regarding the Continuum of Care Program Competition may be found at https://www.hudexchange.info/resources/documents/FY-2017-CoC-Program-Competition-NOFA.pdf.

Please forward your Letter of Intent by scanning your original signed letter and attaching it to an e-mail to mdcamara@fallriverma.org by **5:00 p.m., Thursday, August 8, 2019**. If you have any questions, please contact me at 508-679-0131.

Mary D. Camara

Homeless Service Providers Coalition

Fw: CoC NOFA: Request for Letters of Intent

From: Mary Camara (mdcamaracda@yahoo.com)

To: sue.bennett@steppingstoneinc.org; jnix@steppingstoneinc.org; martha@cssdioc.org;

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Mary D. Camara

Homeless Service Providers Coalition

CoC Racial Equity Analysis Tool

Fall River CoC Select your CoC

Distribution of Race

Youth*











73%

79%

Distribution of Ethnicity

All People In Poverty (ACS)

xperiencing Homelessnes (PIT)



eriencing Homel (PIT)

In Families with Children

Youth experiencing homelessness is limited to unaccompanied and parenting youth persons under 25.

State Data

CoC Data

Experiencing Unsheltered Homelessness (PIT)

xperiencing Homel (PIT)

84% 84% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9	Children with Children a Children a Kei,397 S.50.43 85% 2,554 4% 5,523 9% 5,524 9% 5,640 9% 60,667 91%	20,246 14,844 1,255 51 51 51 51 51 51 51 51 51 51 51 51 5		Childres with Childres with Childres in 13,857 % 859 6% 859 6% 2,472 18% 2,899 21% 10,958 79%	107 107 107 107 107 107 107 107 107 107	55% 36% 0% 0% 9% 27% 73%	In Families with Children # 235 235 235 103 44% 0 0 0% 0 0% 0 0% 26 11% 77 32% 77 32% 3	11% % % % % % % % % % % % % % % % % % %	All 145 107 0 0 0 0 26 79 79 3 3 3 3 3		Children # % 235 106 45% 103 44%	with % % 45%	# 3		In Families with Children # %	
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198,727 198,727 198,727 198,727 198,727 198,727 198,728 198,		20,246 14,844 1,255 51 510 3,586 4,235 16,011 NOT AVAILA			163 163 107 0 0 26 80 80 80 4	55% 36% 0% 0% 9% 27% 73%	235 106 103 0 0 0 0 0 0 75 75 3	45% 44% 0% 0% 11% 532% 68%	278 145 107 0 0 0 26 79 199	52% 38% 0% 0% 9%		45%				
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Understanding Racial Disparity in Your CoC

Each community has unique circumstances impacting homeless populations. The CoC Analysis Tool draws on Point-In-Time Count and American Community Survey data to facilitate analysis of racial disparities among people experiencing homelessness. Such an analysis is a critical first step in identifying and changing racial and ethnic bias in our systems and services.

How to Use the Tool

Select a CoC from the dropdown at the top of the Dashboard tab. The charts and tables will automatically populate with local and state data.

The first bar chart shows racial distributions for the selected CoC for all people living in poverty, people experiencing homelessness, and people experiencing unsheltered homelessness. By comparing racial distributions between persons experiencing homelessness and persons experiencing poverty, we are able to identify racial disparities in homelessness that poverty alone cannot account for.

The bar charts also include the racial distribution for individuals in families with children who were experiencing homelessness. Note: for these individuals, the race data is based on the racial identity of the head of household. It is a proxy and may not accurately represent the racial identity of all household members.

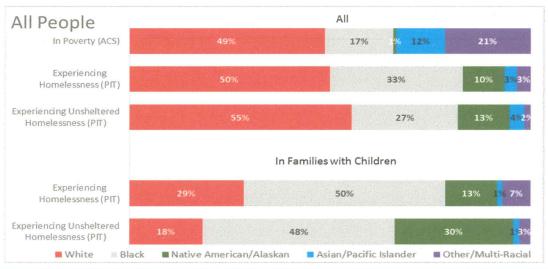
The bar chart in the center and on the right show the racial disparities for youth and veterans experiencing homelessness, respectively.

Example Reading of Distribution of Race Chart

For example, when reading the chart below, we see that 17% of all people living in poverty in the CoC identified as Black in the 2011-2015 American Community Survey. We also see that 33% of people experiencing homelessness in the Point-In-Time Count identified as Black. This demonstrates a large racial disparity in homelessness, beyond the impact of poverty alone. What other factors might contribute to this disparity?

Looking at families with children experiencing homelessness in this sample CoC, though we see that 29% of those living in poverty are white, only 18% of people in families with children that are experiencing homelessness are white.

Note: Race data for individuals in families is based on the racial identity of the head of household. It is a proxy and may not accurately represent the racial identity of all household members.



The next set of bar charts in the Dashboard displays the distribution of Hispanic and Non-Hispanic groups in the same configurations, enabling a comparison between rates of poverty and rates of homelessness amongst singles, families, youth, and veterans.

The CoC Data tables below the charts include the data that is represented in the charts as well as additional detail, including overall racial distribution in the CoC and racial distribution among persons experiencing sheltered homelessness.

The State Data table provides a broader context with racial distributions for the entire state, those in poverty, and persons experiencing homelessness, with a breakout of families with children.

Example Reading of CoC Data Table

In this example CoC, 23% of people in families with children are Hispanic. We see higher rates of Hispanic ethnicity when we look at families in poverty, at 30%, and even higher rates for families experiencing homelessness, at 45%.

CoC Data

	All (ACS) ¹				In Poverty (ACS) ¹				Experiencing Homelessness (PIT) ²			
	All		In Families with Children		All		In Families with Children		All		In Families with Children	
Race and Ethnicity	#	%	#	%	#		#	%	#		#	
All People	276,517		202,599		38,630		18,856		1,125		148	
Race												
White	235,058	85%	177,393	88%	31,743	82%	15,494	82%	901	80%	132	89%
Black	5,682	2%	2,369	1%	1,225	3%	598	3%	65	6%	0	0%
Native American/Alaskan	2,005	1%	1,947	1%	233	1%	114	1%	79	7%	0	0%
Asian/Pacific Islander	10,411	4%	5,557	3%	1,526	4%	738	4%	26	2%	2	1%
Other/Multi-Racial	23,361	8%	15,333	8%	3,903	10%	1,912	10%	54	5%	14	9%
Ethnicity									9			
Hispanic	60,181	22%	45,943	23%	11,641	30%	5,682	30%	209	19%	66	45%
Non-Hispanic	216,336	78%	156,656	77%	26,989	70%	13,174	70%	916	81%	82	55%

Technical Notes

- 1. When you first open the document, select Enable Content in the yellow bar.
- 2. If you get a pop-up asking to make it a trusted document, select "Yes"
- 3. In order to best view the charts and tables on your monitor or for printing, you may need to adjust the zoom in the lower right corner of the Excel window.
- 4. Scroll to the right to view all three bar graphs and two data tables.
- 5. Percentages of 5% or less might be difficult to view in the charts at the top of the page, but can be referenced in the corresponding tables below.
- 6. If you see #### instead of a number in a cell, widen the column until you can see the numbers.
- 7. Blank cells in the tables indicate that data is not available for that subpopulation.

Do NOT...

- 1. Hide rows below 69 on the DASHBOARD tab. These are necessary for the charts.
- 2. Modify table cells on the DASHBOARD tab. Doing so will overwrite the formulas.